



2025 THE YEAR OF MEASURABLE IMPACT







THE YEAR OF MEASURABLE IMPACT

41ST ANNUAL REPORT (FY: 2024-25)

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Introduction to 2025 - The Year of Measurable Impact

1 LAC+ PATIENTS LIVES TOUCHED

01 | Dr. Jivraj Mehta Hospital



The Year We Measured What Truly Matters

Not in numbers, but in lives touched, dignity upheld, and trust earned.

Dear Well-wisher,

Some years are remembered for milestones. Others, for quiet persistence.

For Jivraj Mehta Hospital, 2025 was not a year of expansion or grandeur — it was a year of measurable impact. Not measured in profits or scale, but in how deeply we served, how mindfully we acted, and how sincerely we upheld our mission.

- A woman walked in for a preventive check-up not out of urgency, but because a message reassured her to take charge of her health.
- A dialysis session was offered not as charity, but as a continuation of care.
- A research paper was published not for acclaim, but for someone's better tomorrow.
- Solar panels were installed because the future deserves the same care we offer today.
- A bed was given to a family in distress because health must never depend on wealth.

Behind every statistic in this report is a story of service.

A moment of care. A decision made with compassion. A trust that was honored.

We didn't chase headlines.

We focused on what truly matters — the patient's experience, the precision of our care, the strength of our systems, and the depth of our compassion.

Yes, recognition came. Accreditations were renewed. Awards were received. But these were not goals. They were quiet affirmations that we are on the right path — the path of responsibility, humility, and relentless care. This report is a reflection of that journey. Of your faith in us. Of our team's unyielding commitment. And of the thousands of lives we were privileged to touch.

As you turn these pages, we invite you to see beyond the metrics. To see the humanity. The hope. The healing.

Because at Jivraj Mehta Hospital, we don't just count progress — We honour it. One life at a time.

Thank you for walking this journey with us.

Warm regards, Jivraj Parivar

Name of the Public Trust:

Dr. Jivraj Mehta Smarak Health Foundation

Registration Number:

F-951, 29-11-1983, Ahmedabad.

President:

Shri Anil Bakeri

Vice-President:

Shri Achal Bakeri

Managing Trustee:

Shri Devan Parikh

Hon. Secretaries:

Shri Ramakant Bhojnagarwala Shri Kshitish Madanmohan Shri Sanjay Choksi

Auditor:

Modi Jain & Co. Chartered Accountants S-12/A, 2nd Floor, Vikram Chambers, Nr. Sales India, Income Tax, Ashram Road, Ahmedabad-380 009

Bankers:

Axis Bank Kotak Mahindra Bank RBL Bank State Bank of India Union Bank of India Yes Bank



ચિંતા ના કરતા

Dr. Jivraj Mehta Smarak Health Foundation & Bakeri Medical Research Centre

Carrying Forward a Legacy of Care, Discovery & Impact

At Dr. Jivraj Mehta Smarak Health Foundation, every life we touch is a continuation of a promise made decades ago — a promise to make healthcare accessible, affordable, and deeply human.

Established to honour Dr. Jivraj Mehta's unparalleled contributions to medical education, healthcare services, administration, and research, the Foundation stands as a living tribute to his vision. His belief was simple yet profound: healthcare is not just a profession, but a responsibility towards society.

Today, under this guiding philosophy, we provide comprehensive multi-disciplinary medical and surgical care under one roof, combining clinical excellence with compassionate service. For us, quality healthcare is not only defined by luxury, but by the dignity, empathy, and trust we extend to every patient.

Research with Purpose, Care with Compassion

At the heart of our Foundation lies a deepseated commitment to research that matters. Through the Bakeri Medical Research Centre, we continue to explore pressing health challenges with the singular aim of improving lives. With state-of-the-art infrastructure and a dedicated team, the Centre drives innovation that is patient-centric, evidence-based, and socially impactful.

Our focus is not on accolades, but on advancing treatments, refining therapies, and addressing real-world healthcare needs — always with the patient's well-being at the core.

The Human Touch in Every Innovation

In an era of rapid technological evolution, we remain steadfast in our belief that technology should enhance empathy, not replace it. Every digital upgrade, every clinical protocol, and every infrastructure investment is evaluated through a simple lens:

"Will this make a patient's journey smoother, safer, and more dignified?"

This year, as we reflect on 'The Year of Measurable Impact', we celebrate not just the numbers, but the meaningful difference made in countless lives — through free services, lifesaving interventions, research breakthroughs, and a culture of continuous improvement.

Building the Future, Guided by Values

As we continue to build on Dr. Jivraj Mehta's legacy, our mission remains clear:

- To deliver healthcare that is trustworthy, empathetic, and accessible.
- To pursue research that serves real human needs.
- To be a place where care and innovation walk hand in hand.

With every patient we heal and every challenge we take on, we reaffirm our commitment to a future where healthcare is not a privilege, but a shared human right — delivered with excellence, compassion, and integrity.





Honouring Our Founder

Shri Ratubhai Adani A Legacy of Vision, Service, and Humanity

Some lives do not fade with time — they continue to inspire, guide, and uplift generations.

Shri Ratubhai Adani's life is one such beacon.

From his early years, Ratubhai carried the rare courage to dream boldly and the relentless will to turn those dreams into tangible change. His heart beat with the aspirations of the common people, and his patriotic spirit found its calling in India's freedom struggle. Actively participating in landmark movements like the Dandi Satyagraha, he became a tireless organiser, a fearless worker, and a visionary leader.

Beyond the battlefield of independence, his true mission unfolded — building institutions that could serve humanity long after the freedom struggle was won. Ratubhai's leadership was not just about vision; it was about meticulous execution. He had an innate ability to rally resources, attract talent, and inspire selfless service. His causes were noble, his methods pragmatic, and his intent always rooted in human dignity.

Whether it was relieving suffering, empowering livelihoods, combating poverty, or fostering self-reliance, every initiative reflected his deep empathy for those in need. He believed that true freedom was not just political — it was economic, social, and personal.

Today, his legacy is not confined to history books.

It lives on in the smiles of patients who receive dignified care, in the empowerment of those who find support in times of need, and in the unwavering commitment of every individual who serves under the banner of Jivraj Mehta Smarak Health Foundation.

Shri Ratubhai Adani's ideals are not mere memories — they are living values that continue to shape every action, every decision, and every life touched by our institution. His life's work remains a symbol of timeless human service, carried forward with the same passion and humility.





OUR TRUSTEES & COMMITTEE MEMBERS



08 Executive Committee Members

13

Scientific Advisory **Committee Members**

09

Governing Council Members

10

Ethics Committee Members

ONE MISSION



66

Our Mission

To provide the finest quality of healthcare to all in need, affordable to everyone, with a human touch, in a healing environment.







Shri Anil Bakeri President

As we continue to strive for excellence in healthcare, I am proud to lead an organization that is dedicated to providing compassionate, high-quality care to our patients and their families. Our hospital is committed to innovation, safety, and patient satisfaction.

I would like to express my deepest gratitude to our talented and caring staff, who work tirelessly to make a difference in the lives of those we serve. Their dedication and expertise are the foundation of our success.

As we look to the future, we will continue to invest in new technologies, services, and programs that meet the evolving needs of our community. Our goal is to be a trusted partner in health and wellness, and to make a positive impact on the lives of those we touch.

Thank you for choosing our hospital, and for being part of our journey towards excellence in healthcare."

Different people from all walks of life have contributed financially in handsome measures in making the Institution one of the finest multidisciplinary multispecialty hospitals, in this part of the country.

I hope people will continue to support this Institution to go further onwards and avail of the expanded medical facilities in a large measure. In the 35th year since the Dr. Jivraj Mehta Smarak Health Foundation was formed, we rededicate the all-new Dr. Jivraj Mehta Hospital and Bakeri Medical Research Centre to the people of Gujarat.

At JIVRAJ, our mission is to provide compassionate, high-quality, and accessible healthcare services to all. As advocates for health equity, we aim to address healthcare disparities and reduce barriers to care, ensuring that everyone receives the medical attention they need, regardless of their ability to pay.

Our dedication to serving society with integrity and transparency guides every decision we make. As a non-profit institution, it is only with the support of generous donors that we can continuously improve our facilities and expand our services, with the aspiration to make JIVRAJ one of the finest trust-run healthcare institutions in India.



Shri Achal Bakeri Vice President







Shri Devan Parikh

Managing Trustee

It is truly believed that when intentions are pure & hard work is touched with earnestness, the winds will always blow your sails. The hundreds of our donors, the guidance of our trustees, and the unending sincerity of our doctors, nurses & staff to their duty has enabled Jivraj to achieve the milestones that are apparent from our Balance Sheet. Our true satisfaction of course lies in the fact that we are able to make excellent medical care available to the un-affording. At Jivraj, the availability & quality of medical services are not limited to the ability of the patient, but to his medical needs. At Jivraj our motto is in that sense "less must mean more".

We are forever conscious of the fact that the true spirit of Jivraj is of service to the needy, and we look at our Annual reports, only as an indicator of Jivraj having served its purpose better for the current year with the average occupancy having risen to 22.30 % for the present year & revenues having increased by 25.19 % there is an encouraging endorsement for the path that Jivraj has explored lately.

Our effort to further professionalize and upgrade our services for the betterment of needy patients in all respects is an ongoing process. This cannot be achieved without the kind souls of our donors, the unflagging support of our trustees, and the dedication of team Jivraj. We look forward to your invaluable support in our future endeavors.

I am yet reminded of the famous lines from Robert Frost's poem Stopping by woods on a snowy Evening.... "And miles to go before we sleep"!



Board of Trustees		
Shri Anil Bakeri	Shri Nrupesh C. Shah	Shri Ganpatraj L. Chowdhary
Shri Achal Bakeri	Shri Bipin S. Bhagat	Smt. Rupa A. Bakeri
Shri Devan Parikh	Shri Saurabh Shodhan	Shri Manthan B. Kshatriya
Shri Ramakant Bhojnagarwala	Shri Shailesh P. Mehta	Shri Krishankumar Maheshwari
Shri Kshitish Madanmohan	Shri Kanti M. Patel	Shri Bhadresh V. Mehta
Shri Sanjay Choksi	Shri Paresh K. Parikh	Shri Niraj Hutheesing
Smt. Pushpa N. Shah	Shri Pavani A. Agrawal	Shri Hanskumar Aharwal
Shri Navnit Choksi	Dr. Ajay J. Patel	Shri Kush H. Agarwal
Shri Vatsal Parikh	Shri Nikhil J. Shah	Shri Sunil Jhaveri
Shri Amit A. Shah	Shri Asit N. Somani	Smt. Hem Patel
Dr. Dhiraj Mehta	Dr. Shanaya Patel	
Dr. Pranav Nanavati	Shri Lalit P. Bakeri	
Shri Ajay Choksi	Shri Taral Bakeri	
Shri Pradip Kamdar	Shri Ramesh M. Patel	
Shri Panna F. Shah	Shri Shubhang Madanmohan	
Shri Sanjiv Mahendralal	Shri Dhruvil B. Patel	
Shri Bharat Kshtriya	Shri Jaykrishna S. Agarwal	
Shri Hetal B. Parikh	Smt. Priti A. Choksi	
Shri Jagat V. Patel	Shri Vijay R. Joshi	
Shri Dipak G. Patel	Shri Sunil Mehta	
Shri Bimal D. Parikh	Shri Nikhil B. Kshatriya	
Shri Ashish S. Shah	Shri Rajan Vasa	
Shri Pavan Bakeri	Shri Ajit C. Mehta	
Shri Pankajkumar J. Dalal	Shri Dhaval Kshatriya	
Dr. Milan P. Dalal	Shri Pravin A. Shah	

Office Bearers	
S.No.	Name
1	Shri Anil Bakeri (President)
2	Shri Achal Bakeri (Vice-President)
3	Shri Devan Parikh (Managing Trustee)
4	Shri Ramakant Bhojnagarwala (Hon. Secretary)
5	Shri Kshitish Madanmohan (Hon. Secretary)
6	Shri Sanjay Choksi (Hon. Secretary)

Executive Committee	
S.No.	Name
1	Shri Anil Bakeri
2	Shri Navnit Choksi
3	Shri Achal Bakeri
4	Shri Devan Parikh
5	Shri Ramakant Bhojnagarwala
6	Shri Kshitish Madanmohan
7	Shri Sanjay Choksi
8	Smt. Pushpa N. Shah



Ethics Committee			
S.No.	Name	Qualification with Specialization	Designation
1	Dr. Sunita Goswami	M.Pharm, Ph.D (Pharmacology)	Chairperson
2	Dr. Chirag Vaghela	B.A.M.S	Member Secretary
3	Dr. R. K. Dikshit	M.B.B.S, M.D (Pharmacology)	Basic Medical Scientist
4	Dr. Prabhudas Patel	M.Sc, Ph.D (Pharmacology)	Basic Medical Scientist
5	Dr. Shubha Desai	M.B.B.S, M.D (General Medicine)	Clinician
6	Dr. Panna Shah	M.B.B.S, M.D (Dermatology)	Clinician
7	Mr. Sunil Parikh	M.Com, L.L.B	Legal Expert
8	Dr. Harsh Joshi	M.B.B.S, M.D (Pharmacology)	Scientific Member
9	Mrs. Parul Parikh	B.Com	Social Scientist
10	Mr. Nilang Vora	B.A	Lay Person

Governing Council		
S.No.	Name	Association
1	Mayor	Ahmedabad Municipal Corporation
2	Commissioner	Ahmedabad Municipal Corporation
3	Chairman	G.M.D.C.
4	Managing Director	G.M.D.C.
5	Shri Anil Bakeri	Representative of Bakeri Urban Development Pvt. Ltd.
6	Shri Achal Bakeri	Representative of Bakeri Urban Development Pvt. Ltd.
7	Dr. D. J. Parikh	Scientist
8	Shri Kshitish Madanmohan	Trustee
9	Shri Devan Parikh	Trustee

Scientific Advisory Committee		
S.No.	Name	Designation
1	Dr. R. K. Dikshit	Chairman
2	Dr. Prabhudas Patel	Member Secretary
3	Dr. Manesh Agarwal	Member
4	Dr. Paresh Parikh	Member
5	Dr. Shubha Desai	Member
6	Dr. Premal Thakor	Member
7	Dr. Jayesh Sheth	Member
8	Dr. Tarak Shah	Member
9	Dr. Varsha Patel	Member
10	Dr. Rohit Shah	Member
11	Dr. Devang Parikh	Member
12	Dr. Dhiraj Mehta	Member
13	Dr. Atul Parikh	Member



A Journey of Healing

The Story of Dr. Jivraj Mehta Smarak Health Foundation

In the early 1980s, a vision was conceived. In 1981, Dr. Jivraj Mehta Smarak Health Foundation was established to honor the remarkable contributions of Dr. Jivraj Mehta, a pioneer in the field of medical education, administration, and research. This foundation laid its first stone, setting the stage for a journey of compassion, innovation, and excellence in healthcare.

1989-1990	The Early Years: Laying the Foundation The foundation's journey began with the establishment of its
	Medical Research Centre in 1989. This marked the beginning of a relentless pursuit to provide top-notch healthcare services. By 1990, the foundation expanded and renovated its Intensive Critical Care Unit (ICCU) and Intensive Care Unit (ICU), reflecting its commitment to saving lives.
1991-2000	Building a Comprehensive Healthcare System
	In 1991, the launch of the I.C.C.U. and Ambulance Service showcased the foundation's dedication to rapid and effective emergency care. The early 1990s also saw the inauguration of the Diabetic Clinic in 1993 and the renaming of the facility to Bakeri Medical Research Centre in 1994, enhancing its identity and services. The mid-1990s brought further expansion with the introduction of Eye, Dental, Casualty, and Physiotherapy Services in 1996.
2001-2010	Entering a New Millennium
	As the new millennium dawned, the foundation continued its journey of innovation and expansion. The year 2000 saw the introduction of Laparoscopic surgery and the expansion of Gastro- intestinal endoscopic facilities. By 2001, the foundation had introduced a joint replacement surgery package and initiated a Nursing Training program, further cementing its reputation as a leader in healthcare education and services.

In 2002, the foundation took a significant leap by commissioning open heart surgery, followed by the inauguration of renovated C.H.C. Department and Pediatric Floor in 2003. The mid-2000s were marked by infrastructure upgradation, the addition of an Ophthalmic Operation Theatre, and the launch of a Tele-Medicine Center in 2007.

Strengthening the Foundation

The 2010s were a period of consolidation and growth. In 2013, the foundation inaugurated its Cathlab & Cardiac Surgery Department, enhancing its cardiac care capabilities. By 2014, it had gained recognition from the ISCCM and initiated diploma and certificate courses to foster medical education.

The years 2016-17 were transformative, with the inclusion of a Component Blood Bank, implementation of ERP software, and the development of a comprehensive fire safety system and hospital website. The foundation continued to grow, with significant developments in the CSSD and Operation Theaters in 2018-19.

2021-2023

2011-2020

Adapting to New Challenges

The onset of the COVID-19 pandemic in 2020 presented unprecedented challenges. The foundation rose to the occasion, adding high-end ventilators and successfully treating over 1000 COVID patients. The implementation of a sprinkler system for enhanced safety highlighted its commitment to patient care.

In 2021-22, the foundation introduced a liquid Oxygen tank and upgraded the Central Medical Gas line, ensuring the availability of critical resources. The years 2022-23 witnessed comprehensive upgrades to hospital infrastructure and equipment, reflecting a relentless pursuit of excellence.

2024

Continuing the Legacy

As we celebrate 35 years of healing lives in 2024, the journey of Dr. Jivraj Mehta Smarak Health Foundation continues. With each milestone, we honor our past, embrace the present, and



look forward to a future where compassionate, high-quality healthcare is accessible to all. Our story is one of dedication, innovation, and unwavering commitment to the well-being of our community. Together, we will continue to write new chapters in this inspiring tale of healing and hope.

The Year of Measurable Impact

This year, we chose to measure success not in scale, but in significance. Every initiative — from infection control and infrastructure upgrades to digital innovation and donor transparency — was evaluated through one lens: the lives it touched.

It was a year of thoughtful progress, where every effort was backed by intent, and every expenditure was made with care. From improving patient outcomes to deepening trust, 2024–25 reaffirmed that meaningful impact isn't just about numbers it's about people.

And when measured that way, this year stands as one of our most fulfilling yet.

Looking Ahead: Continuing the Legacy

2025

As we reflect on 35+ years of healing lives, we know this journey is far from over.

Every milestone is a beginning. Every patient is a story. Every challenge is a chance to serve better.

With trust as our foundation, care as our language, and impact as our goal, we move forward — honouring the past, embracing the present, and shaping a healthier, more compassionate future.

AWARDS RECEIVED

6 NABH Accreditations





Each Recognition, A Reminder of Responsibility

Awards & Accreditations 2024-25

At Dr. Jivraj Mehta Hospital, we see every patient's trust as the highest form of recognition. Awards are never our goal. Yet, when esteemed institutions acknowledge our work, it gently reminds us of the responsibility we carry — to serve with greater care, deeper empathy, and unwavering commitment.

In the year 2024-25, a few recognitions came our way. They do not mark achievements but reflect the small, sincere steps we continue to take towards improving lives.

NABH Digital Health Accreditation – Platinum Level

Awarded by the National Accreditation Board for Hospitals & Healthcare Providers (Quality Council of India)



This Platinum-level accreditation acknowledges our sincere efforts in aligning with Digital Health Standards. These efforts are not about adopting technology for the sake of advancement, but about quietly enhancing patient care, ensuring safety, and maintaining transparency — so every patient's journey is smooth, secure, and dignified.

HITCON Tech Savvy Hospital Award

Awarded by HITCON 12.0



This recognition appreciates our modest steps in embracing technology — thoughtfully applied to simplify processes for patients and caregivers. For us, being 'tech savvy' simply means being more accessible, more efficient, and more compassionate in every interaction.

Champions of NABH Digital Health Standards

Awarded by Quality Council of India



This honour reflects our continued compliance with NABH's evolving digital health benchmarks. Each process improvement, however small, is designed with the patient's well-being at its core, ensuring safety, privacy, and ease at every touchpoint.

Outstanding Contribution Award -'Med in India Initiative'

Presented at the Healthcare Owners' Conclave 2024



This award recognises our consistent efforts to make quality healthcare accessible and affordable within India. Staying true to our non-profit mission, we strive to serve with integrity, offering care that is guided by purpose, not profit.

Our Heartfelt Gratitude

These recognitions belong to every patient who walks in with hope.

To every hand that heals with care.

And to every supporter who believes that healthcare is a mission, not a business.

With humility, we accept these honours — as quiet reflections of lives touched and service rendered.

Accreditations: A Reflection of Our Promise

At Dr. Jivraj Mehta Smarak Health Foundation, quality is not just a benchmark — it is a promise we renew with every patient we serve. Our accreditations are not mere certificates on the wall; they are a reflection of the systems, processes, and care standards we uphold every single day.

Each recognition validates our unwavering commitment to safety, transparency, and excellence in healthcare delivery.



NABH for Hospital



NABH for Nursing Services



NABH for Emergency Department



NABH for Blood Centre



NABL for Laboratory



NABH for Ethics Committee



NABH for Digital Hospital - Platinum

More Than a Badge — A Responsibility

Every accreditation is a quiet reassurance to our patients and their families — that when they place their trust in us, it is backed by the highest standards of quality and safety.

These recognitions are the result of the collective dedication of our doctors, nurses, paramedics, administrators, and every team member who upholds this culture of excellence — not for awards, but for the people we serve.

Moving Forward with Purpose

As we look ahead, these accreditations inspire us to do more — to innovate, to improve, and to always keep the patient at the heart of every decision. The journey of excellence is never complete, but with each milestone, we reaffirm our commitment:

To deliver care that is safe, empathetic, and of the highest quality — for every patient, every time.

KEY ENVIRONMENTAL GOALS ACHIEVED:



04

Percolation Wells Installed

01

Campus-Wide Sustainability Integration Accreditation

Every Small Step Towards a Healthier Planet

Green Building Initiatives 2024-25

At Dr. Jivraj Mehta Hospital, we believe that caring for people also means caring for the environment they live in. Our commitment to health goes hand-in-hand with our responsibility towards nature. Every small, mindful action we take today is a step towards safeguarding the well-being of future generations.

In 2024-25, we continued to adopt sustainable practices that quietly reduce our environmental footprint while ensuring uninterrupted, quality care for our patients.

Harnessing Solar Energy for Sustainable Healthcare

To reduce our dependence on traditional power sources, we have initiated the installation of solar power systems. This project, set to be completed by the end of next year, aims to bring long-term benefits:

- Lower Energy Costs: Reduced electricity expenses, allowing us to redirect resources towards patient care and facility improvements.
- Reliable Power Supply: Supporting critical medical equipment and essential services, even during outages.
- Minimal Maintenance, Long-Term Savings: A cost-effective and environmentally responsible solution with minimal upkeep.
- Environmental Responsibility: A significant reduction in carbon footprint, aligning with our commitment to sustainable healthcare.

Percolation Wells: Conserving Every Drop of Water

In response to growing concerns over water scarcity, we have installed 4 percolation wells within our hospital campus. These wells allow rainwater to percolate back into the ground, helping replenish groundwater levels and reduce our reliance on municipal water supplies.

The benefits extend beyond our hospital walls:

- Recharging Groundwater Aquifers: Contributing to the long-term water security of the surrounding community.
- Reducing Water Costs: By maximizing rainwater usage, we aim to minimize wastage and dependence on external sources.
- Sustainable Water Management: A small but vital step towards preserving water for future generations.

A Quiet Contribution with Lasting Impact

These initiatives may not be visible in daily hospital operations, but their impact resonates far and wide. For us, every unit of energy saved, and every drop of water conserved, is another way to uphold our mission of care — for people, and for the planet.





REDUCE · REUSE · RECYCLE

PAPERLESS TRANSITION

100%

Nursing and Admin Trainings Shifted to Online via Medlern

30+ Clinical & Operational Forms Digitized

06 Major Digital Initiatives Implemented


Technology with a Human Touch

Digital Innovations 2024-25

At Dr. Jivraj Mehta Hospital, digital transformation is not about adopting the latest trends — it's about serving patients better, simplifying processes, and supporting our staff with tools that allow them to focus more on care and less on paperwork.

This year, we continued our journey of quiet, meaningful digital innovations that enhance healthcare delivery, improve internal efficiency, and support environmental responsibility.

Key Initiatives in 2024-25

Medical MIS - Monthly

Implemented a monthly Medical Management Information System to streamline data collection, ensure accurate reporting, and support informed decisionmaking.

Digital Patient Feedback System

Introduced real-time digital feedback to quickly address patient concerns and continuously improve service quality.

ABDM Portal Registration

Facilitated secure digital health record management through the ABDM portal, ensuring safe and efficient access to patient information.

HR Digitization via Adrenaline App

Digitized the complete employee lifecycle, covering manpower requisition to relieving, enhancing operational efficiency and reducing paperwork.

Med-learn App

Launched for continuous digital training of hospital staff, ensuring easy access to learning and professional development.

Internal Complaints & Incident Reporting
Digitalisation

Streamlined complaint management for IT, Facility, BME, Maintenance, and clinical incidents through HMIS-based digital reporting systems.

Comprehensive Digital Documentation for Patient Care

A major step this year has been the digitization of an extensive range of clinical forms, ensuring better accuracy, faster accessibility, and reduced manual errors in daily operations. These include:

Clinical Assessments & Monitoring:

Emergency Initial Assessment, Inpatient Initial Assessment, MO Reassessment, MO Hand Over, ICU Admission & Discharge Criteria, AMSP, Glasgow Coma Scale, MEWS/ NEWS/PEWS, Mortality Probability Model, Pain Scale, DVT Risk Assessment, Patient Counselling, Physiotherapy & Nutritional Assessments, Discharge Summary.

• Nursing Documentation & Risk Assessments:

Nursing Initial Assessment, Nursing Hand Over & Reassessment, Braden Scale, Pain Assessment Tools, CPOT, NIPS, FLACC, Morse Fall Risk, Vulnerable Assessment, VIP (Phlebitis Monitoring), Pressure Ulcer Monitoring, Restraint Monitoring, Pre-op

V

Nursing Checklist, Activity of Daily Living, Vital's Chart, Bundle Care Forms (CAUTI, CLABSI, VAP, SSI), Blood Transfusion Monitoring, Patient & Family Education.

Operational Support Forms:

Billing Automation, Internal Complaints (IT, Facility, BME, Maintenance), and Incident Reporting through HMIS.

Future Plans for Digital Upgradation

Looking ahead, we are committed to further advancing digital practices to enhance efficiency, reduce environmental impact, and improve patient care through:

• Paperless Hospital Transition:

Gradual elimination of physical documents to significantly reduce paper waste and streamline workflows. Enhanced Digital Patient Interaction:

Simplifying how patients access information, communicate with healthcare providers, and manage their care through user-friendly digital platforms.

• Strengthening NABH Digital Initiatives:

Continuing to uphold the highest standards of digital health compliance, ensuring safer, more efficient care delivery.

For us, every digital innovation is a tool to serve with more empathy, more care, and more mindfulness — never just technology for the sake of it.

27 RESEARCH PROJECTS (HIGHEST IN 5 YEARS)

08 Sponsored Clinical Trials

03 Students Trained in Clinical Research

24 Ongoing Academic Studies

01 International Conference Talk (AIIMS Rishikesh) 14 Peer-Reviewed Publications

04 Academic Research Projects Completed

01

Internationally Funded Project (Michael J. Fox Foundation)

02 Posters Accepted Internationally



10×/160





2 Approved for 2025–26

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Research Rooted in Service

Advancements at Bakeri Medical Research Centre 2024-25

At the Bakeri Medical Research Centre, research is not a pursuit of accolades. It is an extension of care. Every study, every trial, and every protocol is driven by a simple, singular aim — to improve the lives of patients, and to support better treatment outcomes through knowledge and evidence.

Since its inception in 1992, the Research Department at Dr. Jivraj Mehta Smarak Health Foundation has been dedicated to meaningful, patient-focused research. This year, we continued that journey with quiet consistency and measurable impact.

Research Activities Snapshot (2016-25)

The past year marked a significant phase of activity across clinical research, academic projects, and skill development:

Sponsored Clinical Trials (Past 10 Years)



8 trials conducted in 2024-25, reflecting active collaborations with leading healthcare research organizations.

In-house Projects (Past 10 Years)



A remarkable **27 in-house research projects** were undertaken in 2024-25, the highest in five years — showcasing the dedication of our team to explore new insights in patient care.

Publications (Past 10 Years)



14 research publications in peer-reviewed journals this year, ensuring that the knowledge gained reaches a wider healthcare community for shared learning and improvement.





Students Trained (Past 10 Years)

3 students trained in research methodologies and clinical studies in 2024-25, nurturing the next generation of researchers focused on patient-centric outcomes.

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In the search for health and healing, every discovery brings us closer to a brighter, healthier future.

At Dr. Jivraj Mehta Hospital, we believe that the journey of care is one of constant learning, innovation, and compassion.

Clinical Trials: Supporting Better Care through Evidence

At Bakeri Medical Research Centre, clinical trials are undertaken not just to explore new treatments, but to ensure every advancement is backed by rigorous evidence, benefitting the patients who trust us with their care.

Closed Clinical Trials (2024-25)

Indication	Principal Investigator (PI)	Sponsor
Atopic Dermatitis	Dr. Panna Shah	Veeda Lifesciences
Acne Vulgaris	Dr. Stuti Vyas	Cliantha Research
Diabetes Mellitus	Dr. Banshi Saboo	Novo Nordisk Pvt Ltd
Obesity	Dr. Banshi Saboo	Dr. Reddy's Laboratories Ltd

Ongoing Clinical Trials (2024-25)

Indication	Principal Investigator (PI)	Sponsor
Acne Vulgaris	Dr. Panna Shah	Catawba Pvt Ltd
Diabetes Mellitus	Dr. Banshi Saboo	Biogenomics Ltd.
Mild Asthma	Dr. Vaishal Sheth	Novotech CRO
Mild Asthma	Dr. Vaishal Sheth	Macleods Pharmaceuticals

Upcoming Clinical Trials (2025-26)

Indication	Principal Investigator (PI)	Sponsor
Heart Failure	Dr. Sandarbh Patel	Novo Nordisk Pvt Ltd
Diabetes Mellitus	Dr. Banshi Saboo	Dr. Reddy's Laboratories Ltd



"Every trial we participate in is a step towards ensuring safer, more effective treatments for the patients we serve — grounded in science, guided by care."

Quiet Milestones of 2024-25

While awards and numbers are not our aim, they often reflect the quiet, consistent work happening behind the scenes. This year, a few such milestones reaffirmed our commitment to responsible research and patient-centric progress:

 NABH Re-assessment successfully conducted on 22nd March, 2025

A reaffirmation of our adherence to ethical research practices and patient safety protocols.

• Research Income for 2024-25: ₹57,45,294

This income has been meaningfully channeled into strengthening our research foundation — expanding infrastructure, supporting impactful clinical studies, and deepening our commitment to knowledge that heals, serves, and uplifts patient care.

These achievements are not goals in themselves but gentle validations of our ongoing mission — to serve with evidence, empathy, and ethical responsibility.

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Each milestone we achieve is a step closer to our vision of providing exceptional healthcare to all.

At Dr. Jivraj Mehta Hospital, every accomplishment is a testament to our unwavering commitment to excellence, compassion, and continuous innovation.

Academic Research: Focused on Real-World Patient Care

Academic Research Projects

Completed Projects (2024-25)

S.No.	Title	Principal Investigator (PI)
1	Radiographic differentiation of congenital vertical talus from congenital oblique talus using the foot-CORA method	Dr. Dhiren Ganjwala
2	Adverse childhood Experiences, Anxiety, Depression and Subjective Well-being of Adult Indians	Dr. Riri G. Trivedi
3	A retrospective study of results of closed wedge proximal tibial osteotomy in patients of osteoarthritis knee	Dr. Dinesh Thakkar
4	Bronchodilator Effect of AyuBreth in Respiratory Tract Disorders	Dr. Prerak Shah

Ongoing Projects (2024-25)

S.No.	Title	Principal Investigator (PI)
1	Conservative management in-patient with grade 1 & 2 spondylolisthesis	Dr. Hriday Acharya
2	Analysis of conservative management of osteoporotic vertebral fracture	Dr. Hriday Acharya
3	Efficacy of homeopathy medicine in Urticaria	Dr. Krupali Satyavadi



S.No.	Title	Principal Investigator (PI)
4	Correlation between serum TSH receptor antibody with peak systolic velocity of superior and inferior thyroid artery in patients with naïve Grave's disease	Dr. Shalin Shah
5	Effect of SGLT2 inhibitors on body composition in patients with type 2 diabetes mellitus	Dr. Shalin Shah
6	Socio-demographic correlates of Hypertension	Dr. Mrugdha Patel
7	Socio-demographic correlates of Diabetes mellitus	Dr. Chirag Vaghela
8	Comparative study of emotional intelligence (EQ) between paramedical staff and non-medical staff	Dr. Pallavi Kapadia
9	Pan Indian registry for progressive supranuclear palsy (PAIR- PSP)	Dr. Heli Shah
10	Genetics of Pan Indian young onset Parkinson's disease (GOPI- YOPD)	Dr. Heli Shah
11	Prevalence of microsatellite instability pan-cancer in India	Dr. Harsh Sheth
12	Biochemical studies and molecular testing using sm-MIP based NGS technology in children suspected with lysosomal storage disorders	Dr. Jayesh Sheth
13	To compare outcomes for primary VATS decortication in patients with Empyema	Dr. Taha Daginawala
14	Effect of various aligner materials on HGF and Hela cell line using MTT test – An in vitro study	Dr. Purnima Bhave
15	Role of periodontal therapy in reduction of HbA1C in type-2 diabetic patients with chronic generalized periodontitis	Dr. Shaurya Gandhi
16	Surveillance of anaemia, hypothyroid and cardiac disease in women of varied age group	Dr. Harsh Desai

S.No.	Title	Principal Investigator (PI)
17	Development of antibiogram for a period of 1 year and its analysis in tertiary care hospital	Dr. Vibhuti Patel
18	Cross-sectional study of cardiovascular manifestation in newly diagnosed hypertension patients	Dr. Ajay Parmar
19	Serial MRI evaluation during non-operative treatment of CVT	Dr. Dhiraj Ganjwala
20	Hip Fracture Database: Research Proposal	Dr. Padmanabh Vora
21	Protocol-based extubation strategy and its outcome	Dr. Parth Shah
22	Effect of ayurvedic formulation (Tablet Trimigo) in headache	Dr. Prerak Shah
23	Prevalence of carbapenem-resistant enterobacteria in symptomatic vs asymptomatic bacteriuria (catheterized and non-catheterized patients)	Dr. Vibhuti Patel
24	Clinico-epidemiological profiling of cardiomyopathy cases registered at JMSHF	Dr. Ashi Thobias

Newly Approved Research Project

Title	Principal Investigator (PI)	Co-Pl
Extracellular Vesicle-Encapsulated miRNA and mRNA as Novel Biomarkers for Myocardial Infarction Risk Stratification	Dr. Vivek Tanavde	Dr. Ashi Thobias





SPONSORED BY



Parkinson's Research Alliance of India (PRAI) Consortium

A Global Research Milestone

This year, we were privileged to contribute to the **Pan India Registry for Progressive Supranuclear Palsy (PAIR-PSP),** a project supported by The Michael J. Fox Foundation for Parkinson's Research, MedGenome, and PRAI Consortium. This marked our first international academic research funding, positioning Dr. Jivraj Mehta Hospital as a significant contributor to Indian genomic data initiatives.

Publications 2024-25					
S.No.	Title	Year	Journal	Authors	
1	The Insidious Nature of Childhood Emotional Abuse	2024	The International Journal of Indian Psychology	Dr. Riri G. Trivedi, Dr. Anita Kumar, Dr. Hema Ramani, Dr. Gunjan Y. Trivedi, Dr. Saurabh Kumar	
2	Defining and Differentiating Congenital Vertical Talus and Congenital Oblique Talus	2024	The Journal of Bone and Joint Surgery	Dr. Vincent S. Mosca, Dr. Dhiren Ganjwala, Dr. Hitesh Shah	
3	Association between Adverse Childhood Experiences and Internalizing Symptoms in Adults at a Wellness Centre in India	2024	Indian Journal of Community Medicine	Dr. Riri G. Trivedi, Dr. Anita Kumar, Dr. Kathirvel Soundappan, Dr. Gunjan Y. Trivedi, Dr. Hemalatha Ramani, Dr. Saurabh Kumar	
4	The Effectiveness of Reconsolidation of Traumatic Memories for Complex PTSD – A Pilot Quasi- Experimental Study	2024	European Journal of Trauma & Dissociation	Dr. Gunjan Y. Trivedi, Neha Pandya, Parishi Thakore, Dr. Hemalatha Ramani, Dr. Riri G. Trivedi, Dr. Soundappan Kathirvel	
5	Reconsolidation of Traumatic Memories in the Treatment of Complex PTSD: A Case Study	2024	Cureus	Dr. Gunjan Y. Trivedi	
6	Effect of Specific Training Program on Pain Intensity and Knee Joint Function in Recreational Cyclists	2024	Indian Journal of Natural Sciences	Manali Kamleshbhai Shah, Megha S. Sheth	
7	Addressing Katigraha (Lumbago and Lumbar Canal Stenosis) through Arthrothermia® – An Ayurvedic Case Study	2024	Journal of Emerging Technologies and Innovative Research	Dr. Prerak Shah, Dr. Dhruti Kagrana	



Dubl	ication	าร 2024-25
Publ	ICation	15 2024-25

S.No.	Title	Year	Journal	Authors
8	A Novel Ayurvedic Treatment – Arthrothermia® for Osteoarthritis	2024	Journal of Ayurveda and Integrated Medical Sciences	Dr. Prerak Shah, Dr. Dhruti Kagrana
9	Transcriptional Scenario of Altered Glycosylation in HPV- Associated Cervical Cancer	2024	Indian Journal of Clinical Biochemistry	Dr. Ashi R. Thobias, Dr. Kinjal A. Patel, Dr. Kruti A. Mehta, Dr. Bijal M. Patel, Dr. Jayendra B. Patel, Dr. Prabhudas S. Patel
10	Progressive Supranuclear Palsy in India: Past, Present, and Future	2025	Annals of Indian Academy of Neurology	PRAI Consortium (Incl. Dr. Heli Shah, among others)
11	Prevalence of Musculoskeletal Disorders among Recreational Cyclists	2025	Medical Journal of Dr. D.Y. Patil Vidyapeeth	Dr. M.K. Shah, Dr. M.S. Sheth, Dr. R. Desai
12	Bedside Ultrasound- Guided Percutaneous Cholecystostomy in Critically III Patients – Outcomes in 51 Patients	2024	Indian Journal of Radiology and Imaging	Dr. Rozil Gandhi, Dr. Kunal Gala, Dr. Mohd Shariq, Dr. Aditi Gandhi, Dr. Manish Gandhi, Dr. Amit Shah
13	Psychometric Properties of Expanded Adverse Childhood Experiences Assessment Questionnaire	2025	Asian Journal of Psychiatry	Dr. Gunjan Trivedi, Dr. Pranjal Surana, Neha Pandya, Nisarg Patel, Dr. Riri G. Trivedi, Dr. Soundappan Kathirvel, Dr. Anita Kumar
14	Effect of Ayurvedic Formulation (Tablet TRIMAGO SL) in Headache	2025	International Journal of Ayurveda and Pharmaceutical Chemistry	Dr. Prerak Shah, Dhruti Kagrana

Remarkable Achievements in 2024-25 for Bakeri Medical Research Centre

This year marked significant milestones for the Research Department at Bakeri Medical Research Centre, reflecting our growing engagement with the wider scientific community.

International Speaking Invitation for Dr. Prabhudas Patel

Dr. Prabhudas Patel was invited to speak at the prestigious International Conference on Integrative Oncology and Systems Medicine: Emerging Trends and Therapeutic Potential, held at Sridev Suman Uttarakhand University & AIIMS Rishikesh, on 20-21 February, 2025.

His session on "Genetic Landscape of Oral Cancer: Employing Computational and Biomolecular Approaches" highlighted our contributions to advancing research in cancer genomics.

 Poster Presentations Selected for International Conference

Additionally, **two abstracts submitted by our team were selected for poster presentations** at the same conference, underscoring the relevance and quality of our ongoing research work.

These achievements reaffirm our commitment to advancing knowledge, fostering collaborations, and contributing meaningfully to the global healthcare research ecosystem.

Dr. Prabhudas Patel presenting at the conference, the conference invitees from across the globe and the abstracts accepted in

the conference submitted by Dr. Ashi Thobias (CRC) and Dr. Vaidehi Thakore (CRC intern)

Committee Meetings held at JMSHF:

1. IEC-BHR: 3 meetings

May 23, 2024, November 8, 2024, March 4, 2025.

2. IEC (CDSCO): 5 meetings

January 18, 2024, April 9, 2024, May 23, 2024, November 8, 2024, March 4, 2025, April 23, 2025,

- **3. Scientific Advisory Committee (SAC)** April 18, 2024
- 4. NABH Ethics Committee Renewal





Research Glipmse













12+ INTEGRATED CAMPAIGNS ROLLED OUT

















The Communication Journey 2024-25

Every Message Matters When It Comes from Care

At Dr. Jivraj Mehta Hospital, we've never seen communication as mere promotion. We see it as a presence. When someone is in pain, unsure, or afraid — words matter. Tone matters. Trust matters.

In 2024–25, we continued to embody this belief across every medium and every touchpoint. From hospital corridors to city crossings, from social media feeds to bedside files — our focus was singular: **to guide, to reassure, to care.**

Speaking to the Community: Not to Advertise, But to Serve

One of the year's most impactful campaigns was "Jivraj no Saath to Cancer ne Maat." It wasn't just a slogan; it was a promise — that early screening, timely intervention, and compassionate care could make a life-changing difference. When patients arrived saying, "We came after seeing your ad," we knew we weren't just heard — we were trusted.

We also focused on critical care awareness. In emergencies, information saves lives. That's why our campaigns across buses, newspapers, radio and hoardings emphasized swift access, not just our name.

The "Chinta Na Karta" initiative became a comforting voice in patients' lives. With the support of Chinta Na Karta Officers (CNKOs), ambulance wraps, patient files, and even OPD displays, we ensured that no patient ever felt alone in their healing journey.

From thoughtful Total Knee Replacement awareness campaigns to creative reminders for regular health check-ups, and from simple acts like posters for women's health to powerful World Heart Day outreach - **our communication became care.** It reached homes, answered fears, and encouraged people to take their well-being into their own hands.

Consistency That Builds Confidence

In the world of healthcare, consistency isn't cosmetic — it's critical. That's why every piece of communication this year, whether it was a hoarding, a report envelope, a radio ad, or even a birthday greeting for staff, echoed the same heartbeat:

We are here for you. Chinta Na Karta.

This consistency extended across patientfacing materials and internal messaging ensuring that from the first enquiry to the final report, the care felt seamless, intentional, and human.

Creating an Environment of Reassurance

Without overwhelming the patient, we quietly redesigned spaces across the hospital to become more intuitive and informative. From guiding visitors through lifts and waiting areas, to sharing vital protocols, to rethinking signage and cafeteria information — every detail was revisited with one question in mind:

Can this make someone feel less anxious?

Internally too, operational branding and HR communication saw a thoughtful makeover — helping every staff member feel just as supported as the patients they serve.

The Real Impact: When Communication Becomes Comfort

Our success this year wasn't in ad impressions or click-through rates. It was in the woman who paused at a poster and booked a screening. In the family that found the right room in an emergency without asking twice. In the small moments where a patient, holding a file, felt seen.

Because when you communicate with care -

Care communicates back.

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True healthcare is not just about treatments; it's about building trust through clear, compassionate communication.

At Dr. Jivraj Mehta Hospital, we understand that when communication becomes comfort, healing begins beyond the physical.

"

The Digital Pulse of Progress

Growing Visibility, Growing Trust

In today's connected world, the first step in a patient's journey often begins online. At Dr. Jivraj Mehta Hospital, our digital presence isn't just about being found — it's about being trusted, accessible, and informative from the very first click.

The past year has marked a significant leap forward in our organic digital performance, reinforcing the strength of our content strategy, technical SEO improvements, and patient-centric online presence.

Organic Traffic Performance (April 01, 2024 – March 31, 2025)

- Organic Sessions: 48,811
- Organic Users: 33,868
- New Organic Users: 31,366

This growth reflects a marked increase in search engine visibility and audience engagement. Over the last six months alone:

- Sessions rose by 21.72%
- Total Users increased by 24%
- New Users grew by 25.25%

Search Console Highlights (6-Month Progress)

- Clicks: Up from 22,400 to 27,400 (22.32% growth)
- Impressions: Increased from 752,000 to 1,070,000 (42.29% growth)
- Average Position: Improved from 26.3 to 18.4 (30.04% improvement)

This directly translates to better search discoverability, higher user interest, and stronger trust in our website content.

Keyword Ranking Achievements

Our SEO strategy has strengthened our rankings across critical patient-centric search terms:

- Keywords ranking in **positions** 1–10 grew by **567.74%,** now at **331 keywords.**
- Keywords in **positions 11–20** increased from **43 to 138**.
- Keywords in **positions 21–30** improved by **169.70%.**
- Low-performing rankings (positions 31–100) dropped by 54.26%, showing our upward momentum.

Search Query Visits

 Year-over-year search query traffic rose by 129.53%, demonstrating higher intent-based discovery.

Organic Goal Conversions

Meaningful engagement is the truest metric of success. In 2024–25, our website not only attracted more visitors but prompted more action:

- WhatsApp Clicks: +5.41%
- Email Clicks: +6.21%
- Call Clicks: +76.29%
- Form Submissions: +369.77%



A Digital Strategy That Mirrors Our Values

This consistent growth was not just technical — it was intentional. Every page, keyword, and interaction was designed to build confidence, provide clarity, and support those seeking care. From accurate service information to simplified contact pathways, our digital ecosystem has quietly become an extension of our patientfirst philosophy.

The numbers reflect more than visibility they reflect lives informed, families reassured, and care made more accessible.



Digital growth is not just about numbers; it's about creating a lasting connection with those who trust us for their health.

Every click, every visit, every interaction strengthens our commitment to a patientfirst approach



Digital Care, Real Impact

How Dr. Jivraj Mehta Hospital Reached 4 Crore Lives With Compassion and Clarity

In the past year, Dr. Jivraj Mehta Hospital has made remarkable progress in its digital outreach, successfully transforming its online presence into a powerful tool for awareness, engagement, and patient connection. The results from this period are a testament to consistent, creative, and data-driven digital efforts.

On Instagram, the hospital recorded a phenomenal 165.7% increase in reach, 100% growth in interactions, and an extraordinary 563.4% rise in followers—a clear indication that the content strategy resonated deeply with audiences. Page visits also surged to 119.9K, and link clicks more than doubled, reflecting improved interest in hospital services.

Facebook performance was equally strong, with a 54.4% increase in reach, a 22% jump in interactions, and a significant increase

in follows and link clicks, pointing to better community connection and brand recall.

On the performance marketing front, both **Meta and Google campaigns** drove exceptional volumes of audience engagement. From appointment leads to website traffic, each campaign delivered tangible results. The overall click-through rates and conversion volumes reflect how the right messaging and audience targeting can drive real-world action.

The influencer collaboration with **RJ Devki** also stood out, generating wide visibility and emotional resonance, proving the impact of relatable storytelling in health communication.

The digital strategy focused on a blend of brand trust, emotional storytelling, and medical credibility. Doctor reels, nurse stories, and highlights of advanced treatments helped build both relatability and authority. WhatsApp appointment campaigns and Google search ads made access easier and faster for patients, contributing to improved outreach and walkins.

Platform / Campaign Type	Metric	Value
Instagram	Reach (YoY growth)	+165.7%
	Interactions (YoY growth)	+100%
	Followers (YoY growth)	+563.4%
	Page Visits	119.9K
	Link Clicks	+119.9%

Key Statistics Summary



Platform / Campaign Type	Metric	Value
Facebook	Reach (YoY growth)	+54.4%
	Interactions (YoY growth)	+22%
	Follows	+4.4K%
	Link Clicks	6.8K
Meta Campaigns	Total Clicks	1,47,504
	Impressions	243 lacs
	Conversations Started (WhatsApp)	319
	Follows / Likes via Engagement	29,970
	Link Clicks from Traffic Campaign	36,528
Google Campaigns	Total Clicks	7,67,470
	Impressions	886 lacs
	Leads Generated	6,83,760
	Average CTR (All Campaigns)	8.40%

This year has established Jivraj Mehta Hospital as a leader in digital-first healthcare communication—one that is accessible, trustworthy, and human. With an integrated approach combining education, inspiration, and action, the hospital has built a digital presence that genuinely supports the health and wellbeing of the community it serves.

In summary, we got around **4 Cr reach and 10 Cr impressions** across Google, Meta, and Post Boosting, generating over **9 lakh clicks** and **7 lakh leads**, with cost-efficient performance across platforms. Meta excelled in driving engagement at low costs, while Google brought in high-quality leads with an average **CPL of ₹0.58.** The strategy balanced visibility and conversions effectively, making smart use of the budget. With proven formats and clear outcomes, there's strong potential to scale these results further.

1 LAC+ PATIENTS LIVES TOUCHED

100%

Satisfaction in Doctor's Care

99% Satisfaction Across 5 Key Metrics

25.8%

Patients Served via Cashless Facility

9541+

Post-Discharge Feedback Calls

100+

Video Testimonials

200+

Handwritten Testimonials



Category	Count
Feedback Received	9,541
Total Google Reviews	3,103

When Our Patients Speak, We Listen. And We Act.

Patient Feedback Summary & Testimonials 2024-25

At Dr. Jivraj Mehta Hospital, feedback is not a report card. It is a mirror. It shows us where we serve well and where we must strive harder. Every response received is treated as a reflection of trust, responsibility, and learning.

Feedback Breakdown (From 9,541 patients)

The Numbers that Tell a Story

In the year 2024-25, Dr. Jivraj Mehta Hospital catered to:

- Total Patients Treated: 11,776
- Feedback Received: 9,541
- Total Google Reviews: 3,103
- Average Google Rating: 4.7 Stars



Indoor Admission (Patient Flow)



What Our Patients Speak (Unedited Testimonials)

Mrs. Dhadhal:

"Thanks to Dr. Ajay Parmar & Dr. Neel Patel for treating my husband's prostate and later helping me during an emergency. The doctors and nursing staff are extremely polite, making us feel at home. Thank you, Dr Jivraj Mehta Hospital team."

Mrs. Bhalala:

"Health check-up department doctors, nurses guided us well, fulfilled all our needs with care. Thank you for your precious time."

Mr. Dharwa:

"Very good and clean hospital. Helpful doctors and staff. Budget-friendly health check-ups. Thank you health check-up department."

Mr. Desai:

"A heartfelt thanks to the Medi-claim department for prompt, courteous support during my wife's admission. Excellent service throughout her stay."

Mr. Chapiya:

"ICU treatment for our relative was handled by Dr. Gopal Rawal and Dr. Hemant Shukla. Extremely grateful for the entire hospital staff's support and care."

Mr. Soni:

"Significant improvements at Dr. Jivraj Mehta Hospital. Facilities and staff match premium hospitals now. Very satisfied with the care."

Mr. Vasvada:

"Dr. Parth Shah saved my father's life twice this year. Excellent infrastructure and doctor network. Highly grateful."

Mr. Patel:

"Excellent care in the general ward. Sunitaben and the team provided helpful and disciplined care. Free food, clean clothes, timely check-ups were commendable."

Mr. Mohit:

"Exceptional care during my visit. Dr. Ajay Parmar and the team ensured thorough explanations, empathy, and effective treatment."

Mr. Shah:

"ICU staff maintained composure and professionalism under pressure. Outstanding dedication to patient care."



Mr. Bharosa:	Mr. Anklesaria:
"Professional and caring staff. Highly	"Very family-like behaviour from staff. Dr.
recommend Dr. Jivraj Mehta Hospital for	Santosh and team are approachable and
health check-ups."	caring. Recommended to all."
Mr. Mathai: "Clean environment, friendly staff, special thanks to Sujataben, Nehaben, and Himmatbhai for making my health check-up experience smooth."	Mr. Thakkar: "Smooth health check-up process. Cooperative staff and doctors ensured a hassle-free experience."
Mr. Raval:	Mr. Shah:
"Exceptional cardiac care for my father.	"Ongoing consultation with Dr. Dipal Parekh
Thanks to Dr. Prakashvir Parikh and Cath ICCU	has been excellent. The support staff is
Team for their expertise and compassion."	equally commendable."
Mr. Pandya:	Mr. Sathwara:
"Cath ICCU staff provided excellent post-	"Dr. Jivraj Mehta Hospital defines excellence.
bypass care to my father. Their support	Facilities are top-class and staff is extremely
gave my father a new life."	caring and competent."
"Cath ICCU staff provided excellent post-	"Dr. Jivraj Mehta Hospital defines excellence.
bypass care to my father. Their support	Facilities are top-class and staff is extremely



Mr. Chhipa:

"General ward experience was very good. Staff was helpful and polite."

Mr. Shukla:

"Excellent care for my mother. Clean rooms, bright ICU, cooperative staff. Dietary needs were handled meticulously."

Mr. Patel:

"My 5-day hospitalization was handled with professionalism. Clean facilities, clear doctor communication, and caring staff made recovery comfortable."

Mr. Sharma:

"Swift response from Dr. Tarun Dave and team during my visit. Highly appreciate their immediate action."

Our Perspective on Feedback

These stories — every one of them — remind us why we exist. Not as a corporate hospital, but as a healthcare institution built on trust, empathy, and human connection.We do not celebrate ratings. We celebrate reassurance.

Every thank you. Every suggestion. Every handshake at discharge.

"At Dr. Jivraj Mehta Hospital, feedback is not just a number. It is a relationship. One we are honoured to build, every day."

Mr. Shah:

"Husband's angiography handled with professionalism. Clean hospital, amazing nurse and doctor care, transparent charges."

Mr. Barot:

"Excellent health check-up service for my father. Infrastructure, cleanliness, and staff guidance were all commendable."

Mr. Prajapati:

"Dr. Jivraj Mehta Hospital sets a benchmark in healthcare. Skilled doctors, advanced technology, and compassionate service define the experience here."

Mr. Pancholi:

"Had a great experience at the health check up department. I selected the full body checkup plan. Wonderful staff, efficient and streamlined process."

17.3% INCREASE IN SURGERIES

13.5%

27.2%

Increase in Radiological Procedures

Increase in **Dialysis Sessions**

19.4% Increase in Preventive Health Check-ups

16.5% Increase in OPD Patients

Five-Year Comparative Analysis of Medical Procedures & Services

Numbers That Reflect Service, Not Scale

At Dr. Jivraj Mehta Hospital, numbers are not celebrated for their size. They are acknowledged for what they represent — lives touched, patients cared for, and trust earned through service. Over the past five years, the steady increase across critical services speaks of one thing: the community's growing faith in us.

Here's how that journey unfolded:

Surgeries: From 1,500 to Over 3,100 — A Reflection of Trust



In **FY 2020-21**, we performed **1,536 surgeries**. This year, **3,176 patients underwent surgical procedures** at our hospital — more than doubling in five years.

This increase is not just a number. It reflects:

• The confidence patients now have in our surgical expertise.

- The assurance of post-operative care and recovery facilities.
- Word-of-mouth trust that has steadily grown within the community.

Radiological Procedures: Meeting the Need for Accurate Diagnosis



From **20,045 radiological procedures in FY 2020-21** to an impressive **42,741 procedures in FY 2024-25**, this segment has seen consistent growth.

This rise indicates:

- Enhanced imaging facilities and updated diagnostic equipment.
- Faster turnaround times for tests.
- Improved patient education on the importance of early and accurate diagnosis.



Cath Lab Procedures: Maintaining Focused Cardiac Care



Cath Lab procedures saw a rise from **924 in FY 2020-21 to 1,566 in FY 2022-23**. The last two years stabilized at **1,270 in FY 2024-25**.

Rather than declining, this reflects:

- A focus on **quality over quantity**, with better preventive care reducing emergency cath lab interventions.
- Increased outpatient cardiac management.
- Strategic collaborations ensuring only necessary interventions are conducted inhouse.

Health Check-ups: Proactive Care Taking Centre Stage



From **just 1,122 check-ups in FY 2020-21**, we reached **4,945 health check-ups in FY 2024-25** — a fourfold increase.

This surge demonstrates:

- Growing public awareness about preventive health.
- Successful outreach campaigns encouraging proactive check-ups.
- Affordable, structured health check-up packages making wellness accessible.

Dialysis: Expanding Lifeline Services



Dialysis cases grew from **6,104 to 8,385** over five years, with a notable rise in FY 2023-24 and 2024-25.

This growth signifies:

- Enhanced capacity to serve more patients.
- Reliable, consistent service quality drawing patients back.
- Trust from long-term dialysis patients and their families.

OPD Patients: Becoming the First Choice for Everyday Care





OPD consultations rose from **26,950 in** FY 2020-21 to a remarkable **81,834 in** FY 2024-25 — over three times the patient footfall in five years.

This reflects:

- Increased preference for Dr. Jivraj Mehta Hospital as a primary care provider.
- Diversification of specialties attracting a broader patient base.
- Streamlined OPD processes and improved patient experience.

A Journey of Service, Not Expansion

Each of these figures is a silent testimony to the hospital's unwavering commitment:

- To be accessible.
- To offer quality care without corporate frills.
- To grow because of trust, not marketing hype.

Behind every digit is a story — of a patient who chose Dr. Jivraj Mehta Hospital not for its name, but for the reassurance it offers. And that is the only growth we celebrate.
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Year of Measurable Impact

For us, these five years are not about rising numbers. They are about rising responsibility and serving the society.





INFECTION CONTROL

0.22% Lower CAUTI than Benchmark

0.07% Lower Pressure Ulcers (HAPU) than Benchmark

0.24% Lower CLABSI than Benchmark

0.35% Lower Needle Stick Injuries **0.04%** Lower VAP than Benchmark

70% Hand Hygiene Compliance

0.31% Lower SSI than Benchmark



Infection Control & Quality Initiatives 2024-25

Because Patient Safety Is Non-Negotiable

At Dr. Jivraj Mehta Hospital, infection control is not a metric — it is a commitment. Every sterile field maintained, every hand washed, every protocol followed is a step towards safeguarding the people who trust us with their lives.

This year, our infection control data tells a story of vigilance, discipline, and continuous improvement.

Benchmarking Ourselves Against the Best (NHSN - UK Standards)

To ensure global standards, we measure our infection rates against NHSN (UK) benchmarks — some of the most stringent in healthcare.

Let's look at where we stand:

1. Catheter-Associated Urinary Tract Infections (CAUTI)



Our CAUTI rate remained well below the international benchmark, demonstrating:

- Strong adherence to catheter care bundles.
- Effective nurse training and protocol audits.
- Timely catheter removal practices.
- 2. Central Line-Associated Blood Stream Infection (CLABSI)



CLABSI rates remained exceptionally low, indicating:

- Meticulous aseptic techniques.
- Regular surveillance by the infection control team and continuous staff sensitization programs.



3. Ventilator-Associated Pneumonia (VAP)



Achieving near-zero VAP rates reflects:

- · Consistent ventilator care protocols.
- Early weaning strategies.
- Enhanced ICU staff training on airway management.



4. Surgical Site Infection

Our SSI rates remained significantly below global standards, a result of:

- Pre-operative patient optimization.
- Strict sterilization processes.
- Rigorous post-operative wound care monitoring.

5. Hospital-Acquired Pressure Ulcer (HAPU)



This ultra-low rate indicates:

- Proactive nursing surveillance.
- Regular patient repositioning protocols.
- Use of advanced pressure-relieving devices.



6. Needle Stick Injuries (NSI)

Maintaining a low NSI rate has been possible through:

- · Consistent sharps handling training.
- Availability of safety-engineered devices.
- Prompt reporting and corrective actions.

7. Hand Hygiene Compliance: A Reality Check



While all other infection indicators remain below benchmark, hand hygiene compliance continues to be an area needing focused attention.

We recognise:

- The gap in achieving global best practices.
- The need for stricter audits, real-time monitoring, and behavioral reinforcement.
- Plans are already in motion for targeted training and increased accountability in 2025-26.

Key Takeaway

While our infection rates in critical areas are significantly lower than international benchmarks, hand hygiene remains an ongoing challenge. The journey ahead will involve bridging this gap — because at the heart of every policy is a patient who deserves our very best.

"In the pursuit of excellence, our commitment to infection control and quality initiatives is unwavering.

At Dr. Jivraj Mehta Hospital, we continually innovate and strengthen our protocols to ensure the highest standards of safety, care, and well-being for every patient, every day."

GG

Infection control is not a single department's job. It is a hospital-wide culture and responsibility. And we are committed to strengthening it further.



DIGITAL PRESCRIPTION COMPLIANCE IN OPRA*

*By full-time Consultants

77 | Dr. Jivraj Mehta Hospital



12 min

Average Assessment Time

2.04% Mortality Rate Reactions

0.10%

0.46%

Blood Transfusion

Radiology Error Rate

0.38%

Medication Errors

0.01%

Adverse Drug Reactions 58.64 min

Blood Component Turnaround Time

98.81%

Clinical Handover Compliance

0.06%

Lab Error Rate

0%

Emergency Returns in 72 Hours

0.83%

Error-Prone Abbreviations

3.06%

Improper Consent

Annual Performance Review on KPIs 2024-25

When Every Minute, Every Decimal, Reflects Patient Care

Key Performance Indicators (KPIs) are more than numbers for us — they are daily reminders of the standards we set for ourselves. Every improvement here means safer, faster, more reliable care for every patient who trusts us.

This year, our KPI performance reflects not perfection, but progress — with clarity on where we excel and where we must continue to improve.

Clinical Efficiency & Responsiveness

1. Time Taken for Initial Assessment of Indoor Patients (Wards Only)



Patients admitted to wards were assessed in nearly half the benchmark time. This reflects the proactive approach of our medical and nursing teams, ensuring early diagnosis and intervention without delay.

Diagnostic Accuracy & Reporting Integrity

2. Laboratory Reporting Errors per 1000 Investigations



With error rates far below the accepted benchmark, this highlights meticulous verification processes and robust lab quality control.

3. Radiology Reporting Errors per 1000 Investigations



A testament to our radiology team's precision, with continuous peer reviews ensuring diagnostic clarity and accuracy.



Medication Safety & Monitoring

4. Medication Errors



While within benchmark, medication safety remains a vigilant area, with protocols in place for double-checking high-risk drugs and continuous staff sensitization.

5. Medication Charts with Error-Prone Abbreviations



Persistent auditing and training have kept this indicator well below threshold, yet it's a continuous learning curve for prescribers and nurses.

6. In-Patients Developing Adverse Drug Reactions (ADR)



Exceptionally low incidence reflects robust pharmacovigilance, timely monitoring, and early intervention systems.

Clinical Safety & Outcome Indicators

7. Blood Transfusion Reactions



Safeguarded by strict protocols, crosschecking, and staff competency, yet monitored vigilantly to aim for further reduction.



Mortality Rate 8.



Slightly above benchmark, prompting focused clinical audits, multi-disciplinary reviews, and root cause analysis for every mortality case.

Return to Emergency Department within 9. 72 Hours for Similar Complaints



A significant achievement, reflecting comprehensive discharge counseling, effective primary treatment, and reduced re-admissions.

Operational Process Excellence

10. Turn-Around Time (TAT) for Blood & Components



Efficient coordination between blood bank, laboratories, and clinical teams ensured timely availability of critical components, enhancing patient safety.



11. Records with Improper Consent

A visible improvement through continuous staff training, audits, and checklist-based documentation protocols.

2.00%



12. Clinical Handover (Medical Officer)



Exemplary adherence ensuring seamless communication during shift transitions, directly impacting patient continuity of care.

Documentation & Prescription Standards

13. Compliance to Digital Prescription Format (Capital, Legible, Dose, Route, Frequency)



A clear improvement area identified, with upcoming action plans involving rigorous audits, prescriber training, and accountability measures to bridge this gap.

Our Reflections:

- Where We Excelled: Rapid patient assessments, diagnostic accuracy, emergency return prevention, and clinical handovers set benchmarks for internal best practices.
- Where We Must Improve: Prescription format compliance and mortality ratio analysis remain key focus areas for 2025-26.
- The Way Forward: Every KPI is a reflection of care delivered. We aim to keep refining these metrics — not to look good on paper, but to ensure every patient experience is safe, dignified, and timely.

"KPIs are not only achievements. They are measurements of quality of care delivered by us."

5 RAREST AND EXTREME MEDICAL CASES HANDLED

170 Record High Daily Occupancy

10 Major Operational Upgrades

FULL- TIME

11%

Reduction in Staff Overtime

1000+ Staff Trainings Conducted

06 Digital Platforms Launched

18+ Employee Engager

Employee Engagement Initiatives



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Compassionate Care Initiatives 2024-25

600 Blood Donors: The Silent Pillars of Our Mission

Because Healthcare Is Meant to Heal, Not Burden

At Dr. Jivraj Mehta Hospital, compassion is not a program — it is the foundation of why we exist. For us, the real measure of impact is not in revenues generated, but in burdens relieved.

This year, our compassionate care initiatives quietly continued to uphold this very belief.

4,010 Free Beds

Over **4,010 patients** received **completely free bed admissions** at our hospital.

This is not a number. This is:

- 4,010 families who could focus on healing instead of worrying about finances.
- 4,010 times we ensured that no patient was turned away for lack of means.

It reflects our unwavering commitment that healthcare is a right, not a privilege.

7,015 Free Dialysis Sessions

Dialysis is not a one-time treatment. It is a lifeline.

Through **7,015 free dialysis sessions**, we stood by patients battling chronic kidney conditions, ensuring:

- Their survival was not dictated by financial status.
- Long-term care remained accessible and consistent.
- Every session was delivered with the same dignity as any paid service.

This is not charity. This is responsibility.

10 Community Health Camps

Taking Care Beyond Our Walls

Health is not limited to hospital beds. This year, we conducted **10 community health camps**, bringing care directly to those who may never reach us.

Each camp meant:

- Early detection of diseases in underserved populations.
- Spreading awareness about preventive health.



• Bridging the gap between urban healthcare infrastructure and rural needs.

Behind every free bed, every dialysis session, and every camp — stand our **600 blood donors.**

These are individuals and organizations who believe in the same philosophy:

- That healthcare should never discriminate.
- That giving is the most human act of all.

Every contribution they made turned into tangible care for someone in need.

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The Bigger Picture: Compassion as a Daily Practice

These numbers are not annual targets for us. They are daily affirmations of our mission:

To serve with empathy. To stand by the vulnerable. To never let affordability come in the way of life-saving care.

This is what compassionate care means at Dr. Jivraj Mehta Hospital.

Because when we say 'Chinta Na Karta', we mean it, not just for those who can pay, but for everyone who needs care.



88% EMPLOYEE SATISFACTION

60% Trainings Now Conducted Digitally

38% Growth in Training Volume Over 2 Years

52 Weekly Review Meetings **100%** Monthly Medical MIS Implementation

100% Onboarding Coverage for New Staff

51 Monthly Trainings in 2024–25



Milestones & Achievements 2024-25

Small Steps That Make a Large Difference

At Dr. Jivraj Mehta Hospital, we believe milestones are not trophies. They are checkpoints of responsibility. Every milestone we reach simply raises the bar for how much better we need to serve.

The year 2024-25 brought us many such defining moments.

Departmental Accreditations: A Commitment Renewed

- National Accreditation Board for Hospitals & Healthcare Providers for Hospital (NABH)
- National Accreditation Board for Hospitals & Healthcare Providers for Nursing Excellence
- National Accreditation Board for Hospitals & Healthcare Providers for Emergency Department
- National Accreditation Board for Hospitals & Healthcare Providers for Blood Centre
- National Accreditation Board for Hospitals & Healthcare Providers for Ethics Committee.
- National Accreditation Board for Hospitals & Healthcare Providers for Digital Health-Platinum
- National Accreditation Board for Testing & Calibration Laboratories (NABL)

These are not badges of prestige. They are external validations of the systems we maintain every single day to ensure patient safety, clinical excellence, and ethical governance.





National Conference on Respiratory Medicine at Jivraj

A Breakthrough for Lung Health: Every Breath Matters.







Success Stories: Lives Touched, Lives Saved

Medical Achievements

- **Dr. Parth Shah** successfully managed an 87-year-old H1N1 pneumonia patient through respiratory failure and AKI to recovery — proving that age is not a barrier to compassionate, intensive care.
- Dr. Vikas Maheshwari performed a complex radical distal gastrectomy for gastric outlet obstruction, with a smooth post-operative recovery.
- **Dr. Sandharbh Patel's** non-invasive management of a massive STEMI case using Optical Coherence Tomography (OCT) marked a breakthrough in cardiac care, minimizing the need for stents.
- Dr. Vaishal Sheth led a landmark Whole Lung Lavage on a rare PAP patient, removing 11 litres of proteinaceous material — a lifesaving intervention, made possible through Dr. Jivraj Mehta Smarak Health Foundation Trust's support to reduce treatment costs.
- Dr. Nen Shah achieved early diagnosis and treatment of Takayasu's arteritis — a rare vascular condition — highlighting the team's focus on rare diseases and clinical precision.

Each of these is a story of service, clinical acumen, and our commitment to advanced, yet accessible, care and there are many more success stories.

Operational Excellence

- Highest Daily Occupancy: Reached a record of 170 patients in a single day.
- Formation of Various Clinical Committees: Established to enhance clinical governance and performance.
- Weekly Review Meetings: Regularly held to evaluate departmental and organizational performance.
- Paperless Clinical and Medical Record Audit: Implemented using Google Forms for efficiency.
- Social Media Reviews: Integrated Google, Instagram, and Facebook reviews at each touchpoint.
- **Pneumatic Chute System:** Introduced for efficient sample and medication dispatch.
- **CSSD Centralization:** Centralized Sterile Supply Department for better resource management.
- Introduction of Gene Expert Machine (TB): Enhanced TB diagnostic capabilities.
- **1000+ Multidisciplinary Staff Trainings:** Conducted to improve skills and knowledge.
- Implementation of Planned Discharge Process: Streamlined patient discharge for improved efficiency.
- **Full-Time Consultants Model:** Transitioned to a full-time consultants model for better patient care.
- **PACS:** PACS (Picture Archiving and Communication System) is a digital solution



that streamlines the storage, retrieval, and sharing of medical images such as X-rays, CT scans, and MRIs. Widely used in radiology, it allows healthcare professionals to access and manage imaging data efficiently, enhancing both diagnostic accuracy and collaboration across departments.

Digital Innovations

- **ABDM Portal Registration:** Facilitated digital health records management.
- Med-learn App: Launched for digital training of staff.
- Adrenaline App: Introduced for digital human resource management.
- **OPRA Registration:** OPD registration and digital prescription by the consultant
- Whatsapp SMS: Launched WhatsApp-based updates for existing patients, enabling appointment reminders, reports, and follow-ups through a familiar and accessible platform.
- **CMIS Integration:** Introduced for clinical data digitalization for all patient care

Employee Engagement

- **Days Celebration:** Organized various events to celebrate special days.
- Employee of the Month Celebration: Recognized outstanding employees monthly.
- Efficient Parking Space Management: Improved parking facilities and management.
- **Significant Overtime Reduction**: Achieved through better operational efficiency.

The year 2024-25 has been marked by significant achievements at Dr. Jivraj Mehta Hospital, ranging from departmental

accreditations to medical milestones and operational improvements. Our continuous efforts to integrate digital solutions and enhance patient care have led to remarkable outcomes. The commitment to excellence in healthcare is reflected in every initiative undertaken, ensuring we uphold our mission to provide high-quality, compassionate care to our community.

A Milestone is Not a Full Stop

For Dr. Jivraj Mehta Hospital, every achievement is a beginning.

A reminder to keep refining, keep caring, keep serving.

"Because every patient's trust is a milestone we must earn - every single day."

Process Improvement & HR Initiatives

Refining Processes. Empowering People. Delivering Better Care.

At Dr. Jivraj Mehta Hospital, process improvement isn't just about systems — it's about people. It's about creating smoother experiences for patients, clearer protocols for teams, and smarter decisions for the future. In 2024–25, our focus remained on integrating thoughtful, measurable enhancements that elevate care delivery from the inside out.

Key Process Improvements This Year

1. Monthly Medical MIS:

Our Medical Management Information System (MIS) continued to evolve into a reliable monthly framework, helping leadership monitor trends, analyze department-level metrics, and enable quicker, evidence-backed decisions.

2. Sharper Clinical Outcomes – Reduced Mortality:

A renewed focus on early intervention protocols, better ICU care coordination, and inter-departmental case reviews contributed to a further reduction in mortality rates — reaffirming our pledge to improve survival and recovery for every patient.

3. Digital Feedback Loop, Now Deeper:

The Digital Patient Feedback System was refined to offer greater insights. Real-time inputs helped us implement actionable changes faster, closing the gap between feedback and follow-through.

4. Structured Induction for New Joiners:

We continued our commitment to structured onboarding with regular induction training across departments — giving every new team member a confident start aligned with our values, protocols, and patient-first philosophy.

5. Weekly Reviews with Actionable Outcomes:

Our weekly departmental review meetings became more than routine. They became solution spaces — where data, dialogue, and accountability worked together to identify challenges, implement quick fixes, and drive continuous improvement.



Our People, Our Strength

Investing in the Heart of Healthcare – Our Team

At Dr. Jivraj Mehta Hospital, we believe worldclass care begins with empowered caregivers. The year 2024–25 was marked by consistent progress in expanding our team, enhancing learning systems, and deepening employee satisfaction — all anchored in the belief that those who care for others deserve the highest care themselves.

Growing Stronger Together: Manpower Strength

This year, we proudly crossed the mark of 1000+ team members, a milestone that reflects not just scale, but diversity across roles that keep our institution running with

With a strong mix of full-time and visiting doctors, backed by robust nursing, paramedical, administrative, and support teams — we continue to build a work environment centered on teamwork, trust, and shared purpose.





Learning That Never Stops: Training Growth

The year also saw significant momentum in Learning & Development.

- 51 average trainings/month in 2024–25 (compared to 43 in 2023–24 and 37 in 2022–23)
- This represents a 38% rise in monthly trainings over two years, enabling continuous skill advancement across departments.

This surge reaffirms our commitment to a culture of learning that doesn't just meet compliance — it nurtures confidence, competence, and curiosity.



A Digital Leap: Medlern Integration

The implementation of the Medlern platform brought a digital transformation in training.

- In 2022–23, only 28% of trainings were online.
- In 2024–25, over 60% of trainings moved to digital, unlocking flexibility, scalability, and real-time learning.

This transition empowered staff to learn at their own pace, access centralized content, and stay aligned with clinical protocols — no matter where they were.





Rising Together: Employee Satisfaction

Perhaps the most heartening metric of the year was this —

 Employee satisfaction rose to 88% in 2024–25, from 82% the year before, and 78% the year before that.

In a field where burnout is common, this consistent improvement is a reflection of deeper belonging, better systems, and a culture that celebrates care at every level not just for patients, but for each other.

Diversity That Heals, Inclusion That Empowers

Because care begins with who we are — as much as with what we do.

At Jivraj Mehta Hospital, inclusion isn't a checkbox — it's the culture we practice every day. Our workforce is a reflection of the community we serve: diverse in belief, balanced in gender, and united in purpose.

With a team of 553 individuals, we take pride in the fact that our staff represents a wide cross-section of society.

We have a fair and respectful representation from all religions, ensuring that our patients are cared for by people who understand their values, speak their language, and honour their customs.

Our gender balance is equally strong, with:

- 316 women (57%)
- 237 men (43%)

This representation is not just about numbers. It shapes our patient experience — fostering empathy, cultural sensitivity, and dignity in every interaction.

At Jivraj, we believe that diversity is our strength — and inclusion is our responsibility. We are committed to nurturing an environment where every team member feels seen, respected, and empowered to grow, no matter who they are or where they come from.

Because a hospital that reflects its people is a hospital that heals more deeply.

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In content



34+ Equipment Procured

33 Departments Benefited

102% Boost in Cardiac Emergency Support

06 Video Laryngoscopes Deployed 05 New Dialysis Machines Installed

3D-4K Surgical Imaging Introduced

60% Equipment Enables Early Diagnosis

03 Key Sterilization Devices Upgraded

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Infrastructure & Technology Upgrades 2024-25

Strengthening Our Promise with Purposeful Investments

In 2024-25, Dr. Jivraj Mehta Hospital invested in **critical medical equipment and technology upgrades** across departments.

Every purchase was aligned with a singular vision — enhancing patient outcomes, ensuring safety, improving diagnostic accuracy, and expanding life-saving capacities.

From upgrading Cathlabs and Operation Theatres to enhancing ICU, Dialysis, Laboratory, and Emergency care, these investments reflect the trust placed in us by our patients and supporters.

For our donors, this section is a transparent account of how every contribution was translated into tangible, life-impacting assets.

S.No.	Depart- ment	Equipment	Qty	Price (₹)	Potential Impact on Patient	Donor
1	ОТ	Laproscopy 3D-4K system	1	1,32,79,646	Precision Surgery: Allows surgeons to perform intricate procedures with improved depth perception and clarity. Reduced Complications: Reduces surgical complications and recovery times compared to traditional surgery.	State Bank Of India
2	ОТ	Urology Laser	1	57,50,000	Enhanced Treatment Options: Offers effective treatment for conditions such as kidney stones and prostate issues. Reduced Recovery Time: Minimizes recovery periods and hospital stays compared to traditional surgeries. Improved Patient Outcomes: Leads to better clinical outcomes and patient satisfaction post-procedure.	Crown Décor Pvt. Ltd. has contributed ₹ 27,00,000



S.No.	Depart- ment	Equipment	Qty	Price (₹)	Potential Impact on Patient	Donor
3	Cathlab/ Cath ICCU	Intra Aurotic Balloon Pump	1	51,12,800	Improved Cardiac Function: Enhances coronary perfusion and reduces myocardial oxygen demand, leading to improved cardiac function and patient outcomes. Stabilization in Critical Situations: Provides crucial support in emergency and critical care settings, helping to stabilize patients with severe cardiac conditions. Life-Saving Technology: Essential in managing high-risk cardiac patients, potentially saving lives by providing immediate and effective hemodynamic support.	SBI CAPS
4	Cardiac	Portable Echo	1	42,00,000	Portability and Accessibility: Easy transport and use in various clinical settings, including ambulances and field clinics. Immediate Imaging Results: Instant visualization of cardiac structures and function, enabling rapid assessment at the point of care. Enhanced Patient Care: Facilitates timely diagnosis, treatment planning, and monitoring, improving patient outcomes.	Pushpavati Kantilal Charitable Trust
5	Dialysis	Dialysis	5	36,00,000	Life-Sustaining Treatment: Provides essential support for patients whose kidneys are no longer functioning adequately. Improved Quality of Life: Enhances quality of life by reducing symptoms associated with kidney failure.	Pravin Jagmohandas Parikh(1), eInfochips(1), Sparsh Foundation(2), Areez Khambatta Trust(1)

S.No.	Depart- ment	Equipment	Qty	Price (₹)	Potential Impact on Patient	Donor
6	Lab	Urine Microscopy & Microscopy Analyzer	1	35,00,000	Early Diagnosis: Facilitates early detection of urinary tract infections, kidney diseases, and other conditions. Improved Patient Outcomes: Enables timely intervention and treatment, leading to better health outcomes. Operational Efficiency: Provides quick and accurate results, enhancing the workflow in clinical laboratories. Provides quick and accurate results, enhancing the workflow in clinical laboratories.	State Bank of India
7	Opthal- mology	ОСТ	1	33,00,000	Early detection and precise monitoring lead to timely interventions and better management of ocular diseases.Enhanced diagnostic accuracy and non-invasive nature improve patient comfort and satisfaction.	ICICI Foundation
8	Cardiac	Upgradation of Echo Machine	1	32,00,000	It enhances patient outcomes through advanced imaging technologies like PureWave crystal technology. It enables highly accurate, real-time cardiac assessments, even in technically difficult patients, supporting faster diagnosis, better treatment planning, and improved cardiac care efficiency.	-
9	Ophthal- mology	Phaco	1	31,36,000	Minimizes the duration of the surgery compared to traditional methods.Reduces the risk of complications and enhances patient safety during the procedure.	ICICI Foundation



S.No.	Depart- ment	Equipment	Qty	Price (₹)	Potential Impact on Patient	Donor
10	тмт	Trademil Test	1	20,50,000	Early Detection: Helps identify heart conditions such as coronary artery disease and arrhythmias early on. Improved Treatment: Guides personalized treatment strategies based on exercise tolerance and heart response. Reduced Healthcare Costs: Enables targeted interventions and reduces unnecessary hospitalizations. Public Health Impact: Supports preventive cardiology efforts by promoting regular cardiovascular screenings.	State Bank of India
11	OT Urology	Morcellator	1	19,75,000	Enhanced Surgical Precision: Allows for precise and efficient removal of tissue, reducing the need for open surgery. Reduced Recovery Time: Promotes quicker recovery and shorter hospital stays for patients.Decreased Complications: Lowers the risk of complications associated with traditional open surgeries.	Pravin Jagmohandas Parikh
12	Cathlab	Injector	1	17,00,000	Enhanced Imaging Quality: Provides clear and detailed images, improving diagnostic accuracy. Patient Safety: Minimizes the risk of complications and adverse reactions associated with dye injections. Operational Efficiency: Streamlines imaging procedures, reducing time and improving workflow in radiology departments.	Inductotherm

S.No.	Depart- ment	Equipment	Qty	Price (₹)	Potential Impact on Patient	Donor
13	EMG NCV	Electromyog- raphy (EMG) and Nerve Conduction Velocity (NCV)	1	14,03,165	Accurate Diagnosis: Provides valuable diagnostic information by evaluating muscle and nerve function, aiding in the identification and localization of neuromuscular abnormalities. Objective Assessment: Offers objective measurements of muscle and nerve activity, allowing for precise diagnosis and monitoring of disease progression or treatment response over time.	Pushpavati Kantilal Charitable Trust
14	ОТ	OT Table	1	14,00,000	Surgical Precision: Facilitates precise positioning of patients for optimal surgical access and outcomes. Reduced Complications: Minimizes surgical risks and complications associated with patient positioning. Enhanced Efficiency: Improves workflow efficiency in the operating room, reducing surgery duration.	Pushpavati Kantilal Charitable Trust
15	CSSD	Double door Autoclave	1	13,74,700	Infection Control: Ensures elimination of pathogens and reduces risks of healthcare- associated infections (HAIs). Operational Efficiency: Enhances workflow efficiency by sterilizing multiple loads simultaneously. Quality Assurance: Ensures consistent and reliable sterilization outcomes for patient safety.	Pravin Jagmohandas Parikh



S.No.	Depart- ment	Equipment	Qty	Price (₹)	Potential Impact on Patient	Donor
16	Casualty	Portable Ventilator	1	11,70,000	Life-Saving: Ensures patients receive critical breathing support when and where it's needed most. Reduces the risk of respiratory failure and mortality in acute and chronic respiratory conditions. Mobility and Flexibility: Enables mobility during transportation in hospital for different diagnosys like,CT,MRI,Sonograpy etc Life-Saving: Ensures patients receive critical breathing support when and where it's needed most. Reduces the risk of respiratory failure and mortality in acute and chronic respiratory conditions. Mobility and Flexibility: Enables mobility during transportation in hospital for different diagnosys like,CT,MRI,Sonograpy etc	Pushpavati Kantilal Charitable Trust
17	Cath ICCU	Ventilator	1	10,40,000	Life Support: Saves lives by supporting breathing in critically ill patients. Improved Oxygenation: Enhances oxygenation and ventilation, stabilizing patients' respiratory function. Reduced Mortality: Helps reduce mortality rates in patients with respiratory failure and acute respiratory distress syndrome (ARDS).	Pravin Jagmohandas Parikh

S.No.	Depart- ment	Equipment	Qty	Price (₹)	Potential Impact on Patient	Donor
18	ΟΤ	Anaeshthesia Trolly	1	10,25,000	Enhanced Patient Safety: Ensures precise delivery of anesthetic agents, reducing the risk of complications. Improved Patient Outcomes: Allows for real-time adjustments based on patient responses, improving outcomes. Operational Efficiency: Streamlines anesthesia delivery, monitoring, and ventilation in one unit, enhancing workflow	State Bank of India
19	OT	Digital Retrograde Intrarenal Surgery Scope	1	10,00,000	Enhanced Precision: Offers precise and controlled energy delivery with the laser system and digital RIR scope, minimizing damage to surrounding tissues and reducing the risk of complications during urological procedures. Minimally Invasive Approach: Supports minimally invasive urological surgeries with the use of the morcellator and morcellator scope, allowing for smaller incisions, reduced postoperative pain, shorter recovery times, and improved patient outcomes.	Arunbhai Chokshi
20	CSSD	Ethylene Oxide	1	8,85,000	Reduced Infection Rates: Minimizes hospital-acquired infections (HAIs), improving Patient outcomes. Cost Savings: Enables reuse of expensive instruments, reducing replacement costs. Regulatory Compliance: Meets sterilization standards set by healthcare regulatory bodies. Operational Efficiency: Centralized sterilization streamlines instrument turnover, reducing delays in surgeries and procedures.	Pravin Jagmohandas Parikh


S.No.	Depart- ment	Equipment	Qty	Price (₹)	Potential Impact on Patient	Donor
21	ΟΤ	Laparoscopy Instruments	1	6,30,108	Reduced incision size, lower infection risk, faster healing. Lower tissue trauma, better visualization, reduced bleeding. Improved control reduces surgical time and complications.Minimal bleeding, reduced post-op pain, cleaner healing.Accurate wound closure, reduced risk of leaks or dehiscence. Minimizes accidental injury during abdominal entry. Preserves organ function, minimizes unintended injury.	Pushpavati Kantilal Charitable Trust
22	Casu- alty/ OT/ICU/ ICCU/ Cath ICCU	Video Laryngoscope	6	6,04,800	Video laryngoscope significantly improves patient safety by enabling better visualization of the airway, leading to higher first- attempt intubation success rates. It reduces trauma and complications during airway management, especially in difficult or emergency cases.	5 lac from Infraspace India Ltd & 1,04,800 from Pravin Jagmohandas Parikh
23	Blood Bank	Blood Bank Refrigerator	1	4,83,800	Improved Patient Safety: Ensures the quality and safety of stored blood, reducing risks of transfusion reactions. Extended Shelf Life: Preserves the integrity and extends the shelf life of blood products. Operational Efficiency: Enhances the efficiency of blood bank operations by providing reliable storage solutions.	E Infochip
24	POW/OT	Defibrillator	2	3,90,000	The potential impact of widespread defibrillator availability and use is substantial, as it can dramatically reduce mortality rates from sudden cardiac arrest.	E Infochip

S.No.	Depart- ment	Equipment	Qty	Price (₹)	Potential Impact on Patient	Donor
25	Blood Bank	Blood Bank Central Monitor System	1	2,88,290	Blood Bank Central Temperature Monitoring System ensures continuous, real-time tracking of storage conditions, safeguarding the integrity and safety of blood products. It minimizes the risk of spoilage or temperature excursions, ensuring compliance with regulatory standards and enhancing patient safety	E Infochip
26	Dental	Dental Portable X ray, RadioVisioG- raphy	1	2,83,000	Diagnostic Tool: Used to capture detailed images of a patient's teeth, gums, and jaw. Patient Comfort: Provides quick and efficient imaging, reducing patient discomfort and wait times. Advanced Diagnostic Tool: Captures high-quality digital images of teeth and surrounding structures, enabling precise diagnosis. Immediate Results: Provides instant feedback and images, allowing for real-time analysis and quicker decision-making.	Kshitish Madanmohan
27	ICCU/ ICU/Cath ICCU	EndTidal Co2	2	2,26,000	Early detection and intervention of respiratory issues lead to better patient outcomes.	Pravin Jagmohandas Parikh
28	Lab	Microscope	1	1,87,620	Improved Patient Outcomes: Accurate diagnoses lead to effective treatment plans. Enhanced Research Capacity: Supports innovations in pathology and understanding of complex diseases. Accreditation and Reputation: High-quality diagnostic tools ensure compliance with medical standards and boost hospital credibility.	Hiraben Dahyabhai Desai Public Charitable Trust



S.No.	Depart- ment	Equipment	Qty	Price (₹)	Potential Impact on Patient	Donor
29	ICU	Patient Warmer	1	1,68,000	Improved Surgical Outcomes: Maintaining normothermia during surgery can reduce the risk of complications and improve recovery times, leading to better overall surgical outcomes. Enhanced Patient Safety: Reduces the risk of hypothermia-related complications, improving patient safety during and after medical procedures.	Kshitish Madanmohan
30	Cathlab	Patient Warmer	1	1,68,000	Improved Surgical Outcomes: Maintaining normothermia during surgery can reduce the risk of complications and improve recovery times, leading to better overall surgical outcomes. Enhanced Patient Safety: Reduces the risk of hypothermia-related complications, improving patient safety during and after medical procedures.	Pushpavati Kantilal Charitable Trust
31	ECG	Electrocardio gram	1	1,34,500	Early Detection: Facilitates early diagnosis of cardiac issues, enabling timely intervention and treatment.	Pushpavati Kantilal Charitable Trust
32	ICCU	Electrocardio gram	1	1,18,000	Early Detection: Facilitates early diagnosis of cardiac issues, enabling timely intervention and treatment.	E Infochip
33	ICCU	EndTidal Co2	1	1,13,000	Early detection and intervention of respiratory issues lead to better patient outcomes.	Pushpavati Kantilal Charitable Trust

Heartfelt Gratitude to Our Donors

₹ 123.22 Cr Cumulative Donations Received

₹ 24.53 CR DONATION RECEIVED IN FY 2024-25



Heartfelt Gratitude to Our Donors

Your Trust is the Foundation of Every Life We Touch

At Dr. Jivraj Mehta Hospital, every life saved, every patient treated, and every facility upgraded has been made possible through the unwavering support of our donors. This section is our humble acknowledgment of each contribution — a transparent reflection

S.No.	Donor Name	Donation Till 31.03.2024 (₹ in Lacs)	Additional Donation 2024-25 (₹ in Lacs)	Final Cu- mulative Donation (₹ in Lacs)
1	Bakeri Family	2,621	233	2,854
2	Ishwardas Jhabarmal Family	795	106	901
3	Pravinbhai Atmaram Family	636	50	686
4	Sunil Niranjanbhai Jhaveri	251	200	451
5	Navnitbhai Choksi Family	360	62	422
6	AIA Engineering	375	-	375
7	Pushpavati Kantilal Trust	102	150	252
8	Wagh Bakri Tea Group	243	8	251
9	Cygnet Infotech	251	-	251
10	HN Safal Group	-	250	250
11	Dr. K R Shroff Foundation	225	-	225
12	Ratibhai Kamdar Group	215	5	220
13	State Bank of India LHO A'bad	-	199	199

S.No.	Donor Name	Donation Till 31.03.2024 (₹ in Lacs)	Additional Donation 2024-25 (₹ in Lacs)	Final Cu- mulative Donation (₹ in Lacs)
14	Pushpaben Navinbhai Shah	183	1	184
15	GMDC	155	-	155
16	Prabhudas Kishordas Patel	74	80	154
17	Dinesh Kantilal Trust	149	-	149
18	E-Infochips Private Limited	65	40	105
19	Nandkishore Shodhan Group	104	-	104
20	Nikhil-Manthan Samariya	104	-	104
21	Dr. Deviben Dalal	102	-	102
22	Jagmohandas Kantaben Parekh	-	100	100
23	Pravin & Saroj Parikh	-	100	100
24	Samvegbhai Lalbhai Group	50	50	100
25	BPC Projects & Infra Pvt Ltd	100	-	100
26	Madanmohan Ramanlal Family	56	25	81
27	Justice Sharadbhai Shah	10	70	80
28	Sanghvi Movers Ltd	-	75	75
29	Kalpana Foundation Group	75	-	75
30	Choksi Exports Group	66	-	66
31	ICICI Foundation	-	64	64
32	Krishan-Aditya Maheshwari	54	6	60
33	Nrups Foundation	60	-	60
34	Dineshbhai Manibhai Amin	-	55	55

S.No.	Donor Name	Donation Till 31.03.2024 (₹ in Lacs)	Additional Donation 2024-25 (₹ in Lacs)	Final Cu- mulative Donation (₹ in Lacs)
35	Shantaben Motilal Trust	55	-	55
36	Mayurbhai Patel Family	54	-	54
37	SBI Capital Markets Limited	-	53	53
38	Sonalben Modi	53	-	53
39	Goyal & Co.	-	51	51
40	Girishbhai Navani Family	51	-	51
41	Bodal Chemicals	51	-	51
42	Dr. Kalyanbhai Vasa Family	51	-	51
43	Infinium Motors	51	-	51
44	Kokilaben R Trivedi	51	-	51
45	Parikh Enterprises	51	-	51
46	Ganpatraj Chowdhary	51	-	51
47	Dardionu Rahat Fund	51	-	51
48	Navneet Foundation	-	50	50
49	Synthesis Realty Group	-	50	50
50	Daksha-Pankaj Shah	25	25	50
51	Firdos Cambatta	50	-	50
	Total Donation Received (A)	8,126	2,158	10,284
	Other Generous Donors (B)	1,743	295	2,038
	Grand Total (A+B)	9,869	2,453	12,322



What Comes Next is a Deeper Promise

Because for us, the future isn't about how far we grow — it's about how deeply we care.

At Dr. Jivraj Mehta Hospital, we don't define progress by expansion plans or square footage.

We define it by how many lives we can touch, how much fear we can ease, and how consistently we can uphold the dignity of every patient who walks through our doors.

As we step into tomorrow, our focus sharpens — not on building more, but on serving better.

We will continue reaching the underserved bringing health check-up camps, preventive screenings, and affordable treatment to those who might otherwise be left behind. Because healthcare that doesn't reach everyone is incomplete.

We will invest in technologies that make healing faster, safer, and more precise — not for prestige, but for the patient waiting in need. Every machine we add, every system we refine, will be in service of a single goal: better outcomes with deeper empathy.

Our innovations will stay rooted in people — making every journey through our hospital simpler, more transparent, and less intimidating. When patients feel informed, respected, and supported, healing begins long before the treatment.

We'll continue to nurture the people who make healing possible — our doctors, nurses, technicians, and support teams. Through training, recognition, and compassion, we'll ensure they are cared for, so they can care with strength and sincerity.

Our environmental responsibility will only deepen — with solar energy, water conservation, and sustainable practices embedded into our operations. Because caring for people also means caring for the planet they live in.

And above all, we will honour the trust placed in us by our donors. Every rupee given will be transparently used for tangible impact — turning generosity into beds, machines, medicines, and moments of healing.

The Road Ahead Isn't New. It's Reinforced.

By purpose.

By compassion.

By an unshakable belief that care must come first.

This is our promise

Not to build the biggest hospital. But to remain the one patients can believe in.

To serve, to heal, and to walk beside every life that seeks our help.

Always with intent. Always with heart. Always with humility.

Independent Auditor's Report

Modi Jain & Co.

Chartered Accountants S-12/A, 2nd Floor, Vikram Chambers, Nr. Sales India, Income Tax, Ashram Road, Ahmedabad-380 009

То

The Trustees of DR JIVRAJ MEHTA SMARAK HEALTH FOUNDATION (Trust Registration No. F/951/29-11-1983/ AHMEDABAD)

Opinion

We have audited the financial statements of DR. JIVRAJ MEHTA SMARAK HEALTH FOUNDATION, Bakeri Medical Research Centre (the "Trust") which comprise the Balance Sheet as at 31st March, 2025 and the Income and Expenditure Account for the year then ended in which are included their Units (Health Care Unit & Research Unit) which are separately audited by us, and notes to the financial statements, including a summary of Significant Accounting Policies and other explanatory information.

In our opinion, the accompanying financial statements give a true and fair view of the financial position of the Trust as at 31st March, 2025 and excess of income over expenditure for the year then ended and are prepared, in all material respects, in accordance with The Gujarat Public Trusts Act, 1950 (Bom. XXIX of 1950).

Basis for Opinion

We conducted our audit in accordance with the Standards on Auditing ("SAs") issued by ICAI. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Statements section of our report. We are independent of the Trust in accordance with the Code of Ethics issued by the Institute of Chartered Accountants of India ("ICAI") together with the ethical requirements that are relevant to our audit of the financial statements. An audit is carried out considering the provisions of The Gujarat Public Trusts Act, 1950 (Bom. XXIX of 1950) and the rules thereunder, and we have fulfilled our other ethical responsibilities in accordance with these requirements and the Code of Ethics. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Responsibilities of Management and Those Charged with Governance for the Financial Statements

Management of the Trust is responsible for the preparation and fair presentation of the financial statements in accordance with The Gujarat Public Trusts Act, 1950 (Bom. XXIX of 1950) that give a true and fair view of the financial position and financial performance in accordance with the accounting principles generally accepted in India. This responsibility also includes maintenance of adequate accounting records in accordance with the provisions of The Gujarat Public Trusts Act, 1950 (Bom. XXIX of 1950) for safeguarding of the assets of the Trust and for preventing and detecting frauds and other irregularities; selection and application of appropriate accounting policies; making judgments and estimates that are reasonable and prudent; and design, implementation and maintenance of adequate internal financial controls, that were operating effectively for ensuring the accuracy and completeness of the accounting records, relevant to the preparation and presentation of the financial statements that give a true and fair view and are free from material misstatement. whether due to fraud or error.

In preparing the financial statements, management of the Trust is responsible for assessing the Trust's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the entity or to cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the Trust's financial reporting process.

Auditor's Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with SAs will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with SAs, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- · Conclude on the appropriateness of



management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Trust's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on our audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Trust to cease to continue as a going concern.

 Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

We also provide those charged with governance with a statement that we have complied with the relevant ethical requirements regarding independence, and to communicate with them all relationships and other matters that may reasonably be thought to bear on our independence, and where applicable, related safeguards.



Report on Other Legal and Regulatory Requirements

As required by The Gujarat Public Trusts Act, 1950 (Bom. XXIX of 1950) and on the basis of such checks as we considered appropriate and necessary and according to the information and explanations given to us, we report that:

- The accounts are maintained regularly and in accordance with the provisions of The Gujarat Public Trusts Act, 1950 (Bom. XXIX of 1950) and the Bombay Public Trusts (Gujarat) Rules, 1961. The books of account and records are maintained as per CBDT Notification dated 10th August, 2022, called the Income Tax (24th Amendment) Rule, 2022 applicable from F.Y. 2022-23 and subsequent amendments thereto.
- 2. The Receipts and disbursements are properly and correctly shown in the Accounts.
- 3. The Cash balances and vouchers are in the custody of the Cashier/Accountant on the date of audit and are in agreement with the Accounts.
- 4. Books, Deeds, Accounts, vouchers and other documents and records required by us were produced before us.
- 5. The inventory, certified by the Trustees, of the movable properties of the Trust has been maintained.
- 6. The Accountant-in-charge appeared before us and furnished the necessary information required by us.
- 7. The property or Funds of the Trust were not applied for any object or purpose other than the objects or purposes of the Trust.
- 8. The amounts of Advances outstanding

for more than one year are Rs. Nil. and the amounts written off are Rs. NIL. (P.Y. Rs. 2,38,118/-).

- Tenders were not invited but the quotations were obtained in most of the cases for comparative prices in respect of repairs and construction, where the expenditure exceeded Rs. 5,000/-.
- 10. The Trust has made various investments as shown in Schedule-H to the Financial Statements as at 31st March 2025 which are in accordance with Section 35 of The Gujarat Public Trust Act, 1950 (Bom. XXIX of 1950). They are also in accordance with the provisions of Section 11(5) of the Income-tax, 1961.
- Separate books of account, records, vouchers and other documents are maintained by Healthcare Unit and Research Unit which are separately audited by us. These Units' separate Financial Statements are also attached along with Trust's Financial Statements.
- 12. The books of account are maintained on accrual system of accounting.

For MODI JAIN & Co. Chartered Accountants (Firm Registration No. 139197W)

PRATIK MODI (PARTNER) Membership No. 149927 UDIN: 24149927BKFHZF9368

Place: AHMEDABAD Date: 09/05/2025

THE GUJARAT PUBLIC TRUSTS ACT, 1950 (BOM. XXIX of 1950) SCHEDULE IX-C (see Rule 32) Name of Public Trust: Dr. JIVRAJ MEHTA SMARAK HEALTH FOUNDATION | BAKERI MEDICAL RESEARCH CENTRE Trust No. : F/951/AHMEDABAD | Date of Registration: 29/11/1983

Statement of income liable to contribution for the year ending 31st March, 2025

Address of Trust: Dr. Jivraj Mehta Marg, Paldi, Ahmedabad, Gujarat-380007 | Phone No.: 079-26639839/40/43

Name, Address and Phone number of trustee, who submits the audit report:

Ramakantbhai Jhabarmal 1, Ishvarpark, Navrangpura, Ahmedabad-380014 | Phone No.: 079-26639839

Details Relating to Bank Account of the Trust: Kotak Mahindra Bank Ltd. | Current Account No.: 2811694737

Address: Sanstar House, Paldi, Ahmedabad-380007.

Current Bank Account No. of the Trust for transactions of Foreign Contribution: 40184169707

F.C..R.A. No.: 041910228 | Date: 09/06/2000 | Bank Address: State Bank of India, FCRA Cell, 4th Floor, New Delhi Main Branch, 11 Sansad Marg, New Delhi-110001.

	Rs.		
Gross Annual Income	Nil		
Details of income not chargeable to contribution under section 58 and rule 32			
(i) Donations received during the year from any source			
(a) Corpus			
(1) From Country			
(2) From Foreign Country; F.C.R.A. No. and Date			
(b) General			
(1) From Country			
(2) From Foreign Country; F.C.R.A. No. and Date : Not Applicable	Since the object of the Trust is medical		
(ii) Grants by Government and Local authorities	research, therefore,		
(a) Government and Local authorities	the whole of the		
(b) From Foreign Country	income of the Trust exempt from payme		
(c) By Funding agencies	of contribution und		
(1) From Country	Rule 32(1) of the Bombay Public Trusts		
(2) From Foreign Country; F.C.R.A. No. and Date : Not Applicable	(Gujarat) Rules, 1961.		
(iii) Amount spent for the purpose of education	As the whole of the		
(iv) Amount spent for the purpose of medical relief	 income of the Trust is exempt from payment 		
(v) (A) Deductions out of income from lands used for agricultural purpose:	of contribution,		
(a) Land Revenue and Local Fund Cess	separate working showing calculation o		
(b) Rent payable to superior landlord	Gross Annual Income		
(c) Cost of production, if lands are cultivated by trust.	and details of deductions in respect		
(B) Income from lands used for agricultural purpose.	of income not		
(vi) (A) Deductions out of income from lands used for nonagricultural purposes	chargeable to		
(a) Assessment, Cesses and other Government or Municipal Taxes	contribution under Section 58 and Rule 3		
(b) Ground rent payable to the superior landlord	are not given.		
(c) Insurance premium.			
(d) Repairs @ 8.33 per cent, of gross rent of building			
(e) Cost of collection @ 4 per cent, of gross rent of buildings let out:			
(B) Income from lands used for non-agricultural purpose.			
(vii) Cost of collection of income or receipt from securities, stocks, etc. at 1 per cent, of such income:			
(viii) Deductions on account of repairs in respect of buildings not rented and yielding to income, @ 8.33 per cent, of the estimated gross annual rent			
Income liable to contribution	Nil		

Hon Secretaries : For MODI JAIN & CO. Kshitish Madandmohan **Chartered Accountants** For Dr. Jivraj Mehta Smarak Health Foundation Ramakant Jhabarmal (Firm Registration No. 139197W) PRATIK MODI (Partner) Bakeri Medical Research Centre Saniay Choksi President : Anil Bakeri Ratubhai Adani Arogyadham, Address: E-26. 5th Floor, Capital Commercial Center, Vice President : Achal Bakeri Nr. Ayojannagar, Ahmedabad-380007 Ellis Bridge, Ashram Road, Ahmedabad-380009. Managing Trustee : Devan V Parikh Phone No.: 079-26639839/40/43 Membership No. 149927 | UDIN: 24149927BKFHZF9368 Place: Ahmedabad Date: 09/05/2025



THE GUJARAT PUBLIC TRUSTS ACT, 1950 (BOM. XXIX of 1950) SCHEDULE VIII (VIDE RULE 17(1)) Dr. JIVRAJ MEHTA SMARAK HEALTH FOUNDATION Trust No.: F/951/AHMEDABAD/ 29/11/1983

CONSOLIDATED Balance Sheet as at 31st March, 2025

Current Bank Account No. of the Trust for transactions of Foreign Contribution: 40184169707 F.C.R.A. No: 041910228 Date: 09/06/2000 Bank Address: State Bank of India, FCRA Cell, 4th Floor, New Delhi-110001.

FUNDS AND LIABILITIES	Sch.	Rs. as at 31/03/2025	Rs. as at 31/03/2024
Trust Funds or Corpus:			
Balance as per last Balance Sheet	A	616,664,630	571,417,662
Adjustments during the year	A	52,496,568	45,246,968
		669,161,198	616,664,630
Other Earmarked Funds:			
(Created under the provisions of the Trust-Deed or Scheme or out of the Income)			
Depreciation Funds	В	368,758,913	335,665,191
Sinking Fund		+	-
Ratubhai Adani Poor Patient Relief Fund	С	14,424,619	
Asset Replacement & Renovation Fund	D	45,000,000	8
Any Other Fund			
Asset in Kind		7,081,233	7,081,233
CSR Fund		263,745,874	207,435,228
Non-CSR Fund		20,887,620	
		44,409,575	40,762,660
		764,307,834	603,644,312
Loans(Secured or Unsecured)			
From Trustee		-	
From Others		+	
Liabilities:			
For Expenses	Е	41,841,362	34,726,905
For Advances	F	7,431,380	8,349,505
For Rent and Other Deposits	G	214,435	274,435
For Sundry Credit Balances		35,782,991	25,324,809
		85,270,168	68,675,654
Total Rupees		1,518,739,200	1,288,984,596

Notes:

(1) The above Balance Sheet is subject to Significant Accounting Policies and Notes to Financial Statements

(2) The Above Balance Sheet to the best of our belief contains a true account of the Funds & Liabilities and of the Property and Assets of the Trust.
 (3) Method of Accounting is on Accrual Basis

(4) There are no investments in concerns in which the Trustees are interested.

(5) Market Value of Investments as on the date of Balance Sheet is Rs. 31,23,35,542/- (P.Y. - 22,15,19,403/-) as per Schedules-H & K.
 (6) Asset in Kind appearing on Property and Asset side includes Rs. 1,09,38,143/- (P.Y. - Rs. 37,82,143/-) out of CSR Fund.

For MODI JAIN & Co. Chartered Accountants (Firm Registration No. 139197W) PRATIK MODI (Partner) Membership No. 149927 UDIN: 24149927BKFHZF9368

CONSOLIDATED Balance Sheet as at 31st March, 2025

Current Bank Account No. of the Trust for transactions of Foreign Contribution: 40184169707 F.C.R.A. No.: 041910228 Date: 09/06/2000 Bank Address: State Bank of India, FCRA Cell, 4th Floor, New Delhi-110001.

PROPERTY AND ASSETS	Sch.	Rs. as at 31/03/2025	Rs. as at 31/03/2024
Property, Plant and Equipment	В		
Out of Own Funds (At Cost)			
Immovable Properties		269,869,762	264,252,809
Furniture, Fixtures & Other Assets		363,079,452	327,715,838
Out of CSR Fund (At Cost)		253,434,130	203,757,444
Out of Non-CSR Funds (At Cost)		13,772,665	6,500,000
Asset in Kind (At Fair Value)		18,019,376	10,863,376
		918,175,385	813,089,467
Investments (At Cost)	н	303,400,000	202,600,000
Loans (Secured or Unsecured)			
Good/ Doubtful		-	2
Loan Scholarship		-	<u></u>
Other Loans		-	
Receivables (Good and Unsecured)		28,496,643	18,138,614
Inventories	Ţ	12,470,274	9,184,086
Advances			
To Trustees			
To Employees			90,050
To Contractors		1,960,504	6,137,291
To Lawyers		-	
To Others (including Deposits)	J	97,226,018	76,483,218
		99,186,522	82,710,559
Income Outstanding			
Rent		-	-
Interest	к	11,069,490	22,776,192
Other Income	L	11,140,738	6,452,916
		22,210,228	29,229,108
Cash and Bank Balances (See Note below Schedule-K)	м		
(a) In Current, Saving and Fixed Deposit Accounts		123,084,896	79,343,943
(b) In F.C.R.A. Savings Account No. 918010005532608 with Axis Bank Ltd.		876,714	731,239
(c) In F.C.R.A. Current Account No. 40184169707 with State Bank of India		213,529	214,177
(d) F.C.R.A Fixed Deposit with Axis Bank Ltd.		1,900,000	1,900,000
(e) With the Trustees	-	-	-
(f) Cash on Hand		1,346,583	704,535
		127,421,722	82,893,894
Income & Expenditure Account			
Balance as per last Balance Sheet.		51,138,868	68,554,490
Add: Deficit as per Income & Expenditure Account		(43,760,442)	(17,415,622)
Less: Appropriation, if any			
		7,378,426	51,138,868
Total Rupees		1,518,739,200	1,288,984,596

For Dr. Jivraj Mehta Smarak Health Foundation Bakeri Medical Research Centre President : Anilbhai Bakeri Vice President : Achalbhai Bakeri Managing Trustee : Devanbhai Parikh

Hon Secretaries : Ramakantbhai Jhabarmal Kshitishbhai Madandmohan Sanjaybhai Choksi

CONSOLIDATED income & Expenditure Account of the year ended on 31st March, 2025

Current Bank Account No. of the Trust for transactions of Foreign Contribution: 40184169707

F.C.R.A. No.: 041910228 Date: 09/06/2000 Bank Address: State Bank of India, FCRA Cell, 4th Floor, New Delhi-110001.

EXPENDITURE	Sch.	For the year ended on		
EXPENDITURE	Scn.	31/03/2025	31/03/2024	
To Expenditure in respect of properties				
Rates, Taxes, Cesses		-	-	
Repairs and Maintenance	N	2,061,464	1,675,402	
Salaries				
Insurance		727,456	743,887	
Depreciation/ Amortization	В	18,261,971	11,400,693	
Other Expenses (Municipal Tax)		4,579,369	5,138,579	
		25,630,260	18,958,561	
To Establishment Expenses		- 2	12	
To Remuneration (in case of a math)		-	-	
To The head of the math, including his household expenditure, if any.			1	
To Legal and Professional Expenses	0	4,725,696	3,559,735	
To Audit Fees		200,000	200,000	
To Contribution and Fees		-	-	
To Amounts written off-				
(a) Bad debts		•		
(b) Loan Scholarships		1.5	<i></i>	
(c) Irrecoverable Rents		-	-	
(d) Other Items		-	238,118	
		-	238,118	
To Other Expenses	Р	7,102,850	4,765,846	
To Depreciation/ Amortization	В	16,088,744	13,329,738	
To Amounts transferred to Reserve of Specific Funds	D	45,000,000		
To Expenditure on objects of the Trust				
(a) Religious		-		
(b) Educational		. •		
(c) Medical Relief	Q	754,881,167	606,852,731	
(d) Relief of Poverty		1.5	17	
(e) Other Charitable objects				
(f) Research Expenses	R	45,261,151	36,922,285	
		800,142,318	643,775,016	
To Surplus carried to Balance Sheet		43,760,442	17,415,622	
Total Rupees		942,650,310	702,242,636	

Notes:

(1) Method of accounting is on Accrual basis.

(2) Subject to significant accounting policies and notes to Financial statements.

For MODI JAIN & Co. Chartered Accountants (Firm Registration No. 139197W) PRATIK MODI (Partner) Membership No. 149927 UDIN: 241499278KFHZF9368

THE GUJARAT PUBLIC TRUSTS ACT, 1950 (BOM. XXIX of 1950) SCHEDULE VIII (VIDE RULE 17(1)) Dr. JIVRAJ MEHTA SMARAK HEALTH FOUNDATION Trust No.: F/951/AHMEDABAD/ 29/11/1983

CONSOLIDATED Income & Expenditure Account of the year ended on 31st March, 2025

Current Bank Account No. of the Trust for transactions of Foreign Contribution: 40184169707

F.C.R.A. No.: 041910228 Date: 09/06/2000 Bank Address: State Bank of India, FCRA Cell, 4th Floor, New Delhi-110001.

Constant of the second s		For the year ended on		
INCOME	Sch.	31/03/2025	31/03/2024	
By Income	S			
Healthcare Income		839,536,744	672,734,445	
Research Project income		5,745,294	2,439,464	
		845,282,038	675,173,909	
By Rent (Realized)			ei E	
By Interest (Realized)				
On Securities			1,818,234	
On Loans		-	-	
On Fixed Deposits		17,051,348	17,732,226	
On Saving Bank Account		1,855,739	1,219,350	
		18,907,087	20,769,810	
By Dividend		-	5	
By Donations in cash or kind				
Domestic				
CSR Funds (Other than Ongoing Project)		76,852,000	4,620,000	
Other than CSR Funds		-	132,975	
International		-	-	
		76,852,000	4,752,975	
By Grant		-	-	
By Income from Other Sources	т	1,609,185	1,545,942	
By Transfer from Reserve		-		
By Deficit carried to Balance Sheet		5. C		
Total		942,650,310	702,242,636	

For Dr. Jivraj Mehta Smarak Health Foundation Bakeri Medical Research Centre President : Anilbhai Bakeri Vice President : Achalbhai Bakeri Managing Trustee : Devanbhai Parikh

Hon Secretaries : Ramakantbhai Jhabarmal Kshitishbhai Madandmohan Sanjaybhai Choksi





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